

# **COMPETENCY STANDARD**

# **Graphic Design for Freelancing**

Level: 03

(ICT Sector)

Competency Standard Code: CS-ICT-GDF-L3-EN-V1



National Skills Development Authority Prime Minister's Office Government of the People's Republic of Bangladesh

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This Competency Standard for Graphic Design for Freelancing is a document for the development of curricula, teaching and learning materials, and assessment tools. It also serves as the document for providing training consistent with the requirements of industry in order to meet the qualification of individuals who graduated through the established standard via competency-based assessment for a relevant job.

This document has been developed by NSDA in association with ICT Sector ISC, industry representatives, academia, related specialist, trainer and related employee.

Public and private institutions may use the information contained in this standard for activities benefitting Bangladesh.

#### Introduction

The NSDA aims to enhance an individual's employability by certifying completeness with skills. NSDA works to expand the skilling capacity of identified public and private training providers qualitatively and quantitatively. It also aims to establish and operationalize a responsive skills ecosystem and delivery mechanism through a combination of well-defined set of mechanisms and necessary technical supports.

Key priority economic growth sectors identified by the government have been targeted by NSDA to improve current job skills along with existing workforce to ensure required skills to industry standards. Training providers are encouraged and supported to work with industry to address identified skills and knowledge to enable industry growth and increased employment through the provision of market responsive inclusive skills training program. "Graphic Design for Freelancing" is selected as one of the priority occupations of ICT Sector. This standard is developed to adopt a demand driven approach to training with effective inputs from Industry Skills Councils (ISC's), employer associations and employers.

Generally, a competency standard informs curriculum, learning materials, assessment and certification of trainees enrolled in Skills Training. Trainees who successfully pass the assessment will receive a qualification in the National Skills Qualification Framework (NSQF) under Bangladesh National Qualification Framework (BNQF) and will be listed on the NSDA's online portal.

This competency standard is developed to improve skills and knowledge in accordance with the job roles, duties and tasks of the occupation and ensure that the required skills and knowledge are aligned to industry requirements. A series of stakeholder consultations, workshops were held to develop this document.

The document also details the format, sequencing, wording and layout of the Competency Standard for an occupation which is comprised of Units of Competence and its corresponding Elements.

### Overview

A competency standard is a written specification of the knowledge, skills and attitudes required for the performance of an occupation, trade or job corresponding to the industry standard of performance required in the workplace.

The purpose of a competency standards is to:

- provide a consistent and reliable set of components for training, recognising and assessing people's skills, and may also have optional support materials
- enable industry recognised qualifications to be awarded through direct assessment of workplace competencies
- encourage the development and delivery of flexible training which suits individual and industry requirements
- encourage learning and assessment in a work-related environment which leads to verifiable workplace outcomes

Competency standards are developed by a working group comprised of representative from NSDA, Key Institutions, ISC, and industry experts to identify the competencies required of an occupation in Informal Sector.

Competency standards describe the skills, knowledge and attitude needed to perform effectively in the workplace. CS acknowledge that people can achieve technical and vocational competency in many ways by emphasizing what the learner can do, not how or where they learned to do it.

With competency standards, training and assessment may be conducted at the workplace or at training institute or any combination of these.

Competency standards consist of a number of units of competency. A unit of competency describes a distinct work activity that would normally be undertaken by one person in accordance with industry standards.

Units of competency are documented in a standard format that comprises of:

- unit title
- nominal duration
- unit code
- unit descriptor
- elements and performance criteria
- variables and range statement
- curricular content guide
- assessment evidence guides

Together, all the parts of a unit of competency:

describe a work activity

• guide the assessor to determine whether the candidate is competent or not yet competent The ensuing sections of this document comprise of a description of the relevant occupation, trade or job with all the key components of a unit of competency, including:

 a chart with an overview of all Units of Competency for the relevant occupation, trade or job including the Unit Codes and the Unit of Competency titles and corresponding Elements

the Competency Standard that includes the Unit of Competency, Unit Descriptor, Elements and Performance Criteria, Range of Variables, Curricular Content Guide and Assessment Evidence Guide.

## Competency Standards for National Skills Certificate – Level-3 in Graphic Design for Freelancing in ICT Sector

### Level Descriptors of BNQF 1-6

Level & Job Classification	Knowledge Domain	Skills Domain	Responsibility Domain
6-Mid-Level Manager/ Sub Assistant Engineer	Comprehensive actual and theoretical knowledge within a specific work or study area with an awareness of the validity and limits of that knowledge, able to analyse, compare, relate and evaluate.	Specialised and wider range of cognitive and practical skills required to provide leadership in the development of creative solutions to defined problems. Communicate professional issues and solutions to the team and to external partners/users.	Work under broad guidance and self-motivation to execute strategic and operational plan/s. Lead lower- level management. Diagnose and resolve problems within and among work groups.
5-Supervisor	Broad knowledge of the underlying, concepts, principles, and processes in a specific work or study area, able to scrutinize and break information into parts by identifying motives or causes.	Broad range of cognitive and practical skills required to generate solutions to specific problems in one or more work or study areas. Communicate practice-related problems and possible solutions to external partners.	Work under guidance of management and self-direction to resolve specific issues. Lead and take responsibility for the work and actions of group/team members. Bridge between management.
4-Highly Skilled Worker	Broader knowledge of the underlying, concepts, principles, and processes in a specific work or study area, able to solve problems to new situations by comparing and applying acquired knowledge.	A range of cognitive and practical skills required to accomplish tasks and solve problems by selecting and applying the full range of methods, tools, materials and information. Communicate using technical terminology and IT technology with partners and users as per workplace requirements.	Work under minimal supervision in specific contexts in response to workplace requirements. Resolve technical issues in response to workplace requirements and lead/guide a team/ group.
3-Skilled Worker	Moderately broad knowledge in a specific work or study area, able to perceive ideas and abstract from drawing and design according to workplace requirements.	Basic cognitive and practical skills required to use relevant information in order to carry out tasks and to solve routine problems using simple rules and tools. Communicate with his team and limited external partners upholding the values, nature and culture of the workplace	Work or study under supervision with considerable autonomy. Participate in teams and responsible for group coordination.
2-Semi Skilled Worker	Basic understanding of underpinning knowledge in a specific work or study area, able to interpret and apply common occupational terms and instructions.	Skills required to carry out simple tasks, communicate with his team in the workplace presenting and discussing results of his work with required clarity.	Work or study under supervision in a structured context with limited scope of manipulation
1 –Basic Skilled Worker	Elementary understanding of ability to interpret the underpinning knowledge in a specific study area, able to interpret common occupational terms and instructions.	Specific Basic skills required to carry out simple tasks. Interpret occupational terms and present the results of own work within guided work environment/ under supervision.	Work under direct supervision in a structured context with limited range of responsibilities.

# List of Abbreviations

General			
NSDA	National Skills Development Authority		
BMET	Bureau of Manpower Employment and Training		
ILO	International Labor Organization		
ISC	Industry Skills Council		
NPVC	National Pre-Vocation Certificate		
NSQF	National Skills Qualifications Framework		
PPP	Public Private Partnership		
SCVC	Standards and Curriculum Validation Committee		
SEIP	Skills for Employment Investment Program		
STP	Skills Training Provider		
UoC	Unit of Competency		
Occupation	Occupation Specific		
ICT	Information Communication Technology (ICT)		
LCD	Liquid Crystal Display		
OSH	Occupational safety and health		
PPE	Personal protective equipment		
GD	Graphic Design		
AI	Adobe Illustrator		
JPEG	Joint Photographic Expert Group		
PNG	Portable Network Graphic		
EPS	Encapsulated Postscript		
PDF	Portable Document Format		
PSD	Photoshop Document		
TIFF	Tag Image File Format		
BMP	Bitmap Image File		

### **Approval of Competency Standard**

## Approved by ---Executive Committee (EC) Meeting of NSDA Held on ----

Deputy Director (Admin) and Officer of Secretarial Duties for EC Meeting National Skills Development Authority

### Competency Standards for National Skill Certificate –3 in Graphic Design for freelancing in ICT Sector

## **Course Structure**

SL	Unit Code and Title UoC Level			
Gen	eric Competencies			45
1.	GU-004-L2-V1	Work in a Self-directed Team	3	15
2.	GU-005-L2-V1	Carryout Workplace Interaction in English	3	15
3.	GU-013-L3-V1	Carryout Communication with Clients	3	15
Sect	or Specific Compete	encies		40
4.	SU-ICT-002-L2- V1	Operate Office Application Software	2	25
5.	SU-ICT-004-L3- V1	Comply to Ethical Standards in ICT Workplace	3	15
Occupation Specific Competencies			275	
6.	OU-GDF-01-L3- V1	Use Graphic Design Application Software	3	50
7.	OU-GDF-02-L3- V1	Create Stationary Design	3	60
8.	OU-GDF-03-L3- V1	Convert Raster to Vector	3	40
9.	OU-GDF-04-L3- V1	Perform Basic Image Editing	3	75
10.	OU-GDF-05-L3- V1	Perform Basic Color Correction	3	50
Total Nominal Learning Hours			360	

# Units & Elements at Glance

# **Generic Competencies**

Code	Unit of Competency	Elements of Competency	Duration (Hours)
GU-004-L3- V1	Work in a Self-directed Team	<ol> <li>Identify team goals and processes</li> <li>Communicate and cooperate with team members</li> <li>Work as a team member</li> <li>Solve problems as a team member</li> </ol>	15
GU-005-L3- V1	Carry out Workplace Interaction in English	<ol> <li>Interpret workplace communication and etiquette</li> <li>Interpret workplace documents</li> <li>Participate in workplace meetings and discussions</li> <li>Practice professional ethics at workplace</li> </ol>	15
GU-013-L3- V1	Carry out Communication with Clients	<ol> <li>Interpret client-based communication and etiquette</li> <li>Prepare documents for endeavor/working environment/platform</li> <li>Conduct communication</li> </ol>	15
		Total Hours:	45

# Sector Specific Competencies

Code	Unit of Competency	Elements of Competency	Duration (Hours)
SU-ICT-002- L2-V1	Operate Office Application Software	<ol> <li>Operate computer</li> <li>Install application software</li> <li>Use word processor to prepare/create documents</li> <li>Use spreadsheet to create /prepare worksheets</li> <li>Use presentation software to create / prepare presentation</li> </ol>	25
SU-ICT-004- L3-V1	Comply to Ethical Standards in IT Workplace	<ol> <li>Uphold the requirements of clients</li> <li>Deliver quality products and services</li> <li>Maintain professionalism at workplace</li> <li>Maintain workplace code of conduct.</li> </ol>	15
	·	Total Hours:	40

# **Occupation Specific Competencies**

Code	Unit of Competency	Elements of Competency	Duration (Hours)
OU-GDF-01-L3-V1	Use Graphic Design Application Software	<ol> <li>Interpret fundamentals of graphic design</li> <li>Work with basic illustration and image</li> <li>Identify image standards</li> <li>Create basic designs</li> </ol>	50
OU-GDF-02-L3-V1	Create Stationary Design	<ol> <li>Design business card</li> <li>Design letter head</li> <li>Design envelops</li> <li>Create official vouchers</li> <li>Create resume</li> </ol>	60
OU-GDF-03-L3-V1	Convert Raster to Vector	<ol> <li>Trace raster image manually</li> <li>Apply color</li> <li>Review and check image</li> </ol>	40
OU-GDF-04-L3-V1	Perform Basic Image Editing	<ol> <li>Crop and resize image</li> <li>Make clipping path</li> <li>Remove background</li> <li>Create mask</li> </ol>	75
OU-GDF-005-L3-V1	Perform Basic Color Correction	<ol> <li>Carry out product color change</li> <li>Apply color correction</li> </ol>	50
		Total Hour:	275

**Generic Units of Competencies** 

Unit Code and Title	GU-004-L3-V1: Work in A Self-Directed Team		
Unit Descriptor	<ul> <li>This unit Covered the knowledge, skills and attitude to communicate and work within a team in an interactive work environment as per the workplace standard.</li> <li>It specifically includes identifying team goals and processes, communicate and cooperating with team members, working as a team member and Solving problems as a team member</li> </ul>		
Nominal Hours	15 Hours		
Elements of Competency	<b>Performance Criteria</b> <b>Bold &amp; Underlined</b> terms are elaborated in the Range of Variables Training Components		
<ol> <li>Identify team goals and processes</li> </ol>	<ul> <li>1.1 <u>Team goals and processes</u> are identified</li> <li>1.2 Roles and responsibilities of team members are identified</li> <li>1.3 Relationships within team and with other work areas are identified</li> </ul>		
2. Communicate and cooperate with team members	<ul> <li>2.1. Effective interpersonal skills are used to interact with team members and to contribute to activities and objectives</li> <li>2.2. Formal and informal forms of communication are used effectively to support team achievement</li> <li>2.3. Diversity is respected and valued in team functioning.</li> <li>2.4. Views and opinions of other team members are understood and reflected accurately</li> <li>2.5. Workplace staff regulation is used correctly to assist communication</li> </ul>		
3. Work as a team member	<ul> <li>3.1 Duties, responsibilities, authorities, objectives and task requirements are identified and clarified with team</li> <li>3.2 Tasks are performed in accordance with organizational and team requirements, specifications and workplace procedures</li> <li>3.3 Team members support other members as required to ensure team achieves goals and requirements</li> <li>3.4 Agreed reporting lines are followed using standard operating procedures</li> </ul>		
4. Solve problems as a team member	<ul> <li>4.1 Current and potential problems faced by team are identified</li> <li>4.2 Procedures for avoiding and managing problems are identified</li> <li>4.3 Problems are solved effectively and in a manner that supports the team</li> </ul>		
Range of Variables			
Variable	Range (May include but not limited to)		
1. Team goals and processes	<ol> <li>Identifying the problem</li> <li>Consider solutions</li> <li>Action</li> </ol>		

	1.4	Follow-up
2. Workplace staff	2.1	Organization / company's code of conduct, complaint handling
regulation		/ grievance policies and procedures
Evidence Guide		
	versior	valid, sufficient, reliable, consistent and recent and meet the of the Unit of Competency.
1. Critical aspects of competency	Asses 1.1 1.2 1.3 1.4 1.5 1.6	ssment required evidence that the candidate: communicated and worked within a team in an interactive work environment as per workplace standard dealt with a range of communication/ information at one time made constructive contributions in workplace issues presented information clearly and effectively in written form asked appropriate questions provided accurate information
2. Underpinning knowledge	2.1 2.2	Organization requirements for written and electronic communication methods Effective verbal communication methods
3. Underpinning skill	3.1 3.2 3.3 3.4 3.5	Organizing information Planning for own work activities Understanding and conveying intended meaning Participating in a variety of workplace discussions Compiling with Organization's requirements in the use of written and electronic communication methods
4. Underpinning Attitudes	4.1 4.2 4.3 4.4 4.5 4.6	Commitment to occupational health and safety Environmental concerns Eagerness to learn Tidiness and timeliness Respect for rights of peers and seniors in workplace Communication with peers and seniors in workplace
5. Resource implication	5.1 5.2 5.3	Variety of Information Communication tools Simulated workplace
6. Methods of assessment	6.1. 6.2. 6.3. 6.4.	Written Test Demonstration Oral Questioning Portfolio
7. Context of assessment	7.1 7.2	Competency assessment will be done in NSDA accredited center or in online platform. Assessment should be done by NSDA certified/ nominated assessor

Unit Code and Title	GU005L3V1: Carryout Workplace Interaction in English
Unit Descriptor	This unit covers the knowledge, skills and attitudes required to carry out workplace interaction. It specifically includes interpreting workplace communication and etiquette; interpreting and understand workplace documents; participating in workplace meetings and discussions; and practicing professional ethics at workplace.
Nominal Hours	15 Hours
Elements of Competency	Performance CriteriaBold & Underlinedterms are elaborated in the Range of VariablesTraining Components
1. Interpret workplace communication and etiquette	<ol> <li>1.1 Workplace code of conducts are interpreted as per organizational guidelines</li> <li>1.2 Appropriate lines of communication are maintained with supervisors and colleagues</li> <li>1.3 Workplace interactions are conducted in a <u>courteous manner</u> to gather and convey information</li> <li>1.4 Questions about routine <u>workplace procedures and matters</u> are asked and responded as required</li> </ol>
<ol> <li>Interpret workplace documents</li> </ol>	<ul> <li>2.1 Workplace documents are interpreted as per standard.</li> <li>2.2 Assistance is taken to aid comprehension when required from peers/supervisors</li> <li>2.3 Visual information/ symbols/signage's are understood and followed</li> <li>2.4 Specific and relevant information are accessed from <u>appropriate sources</u></li> <li>2.5 Appropriate medium is used to transfer information and ideas</li> </ul>
<ol> <li>Participate in workplace meetings and discussions</li> </ol>	<ul> <li>3.1 Team meetings are attended on time and followed meeting procedures and etiquette</li> <li>3.2 Own opinions are expressed and listened to those of others without interruption</li> <li>3.3 Inputs are provided consistent with the meeting purpose and interpreted and implemented meeting outcomes</li> </ul>
<ol> <li>Practice professional ethics at workplace</li> </ol>	<ul> <li>4.1 Responsibilities as a team member are demonstrated and kept promises and commitments made to others</li> <li>4.2 Tasks are performed in accordance with workplace procedures</li> <li>4.3 Confidentiality is respected and maintained</li> <li>4.4 Situations and actions considered inappropriate or which present a conflict of interest are avoided</li> </ul>

Range of Variables		
VariableRange (may include but not limited to):		
	1.1 Effective questioning	
1. Courteous manner	1.2 Active listening	
	1.3 Speaking skills	
	2.1 Notes	
	2.2 Agenda	
	2.3 Simple reports such as progress and incident reports	
	2.4 Job sheets	
2. Workplace procedures	2.5 Operational manuals	
and matters	2.6 Brochures and promotional material	
	2.7 Visual and graphic materials	
	2.8 Standards	
	2.9 OSH information	
	2.10Signs	
	3.1 HR Department	
3. Appropriate sources	3.2 Managers	
	3.3 Supervisors	

### **Evidence** Guide

The evidence must be authentic, valid, sufficient, reliable, consistent and recent and meet the requirements of the current version of the Unit of Competency

	Assessment required evidence that the candidate:
	Assessment required evidence that the candidate.
	1.1 followed workplace code of conducts is as per organizational
1. Critical aspects of	guidelines
competency	1.2 interpreted workplace documents as per standard
	1.3 interpreted workplace instructions and symbols
	1.4 interpreted and implemented meeting outcomes
2. Underpinning	2.1 Workplace communication and etiquette
knowledge	2.2 Workplace documents, signs and symbols
KIIOWICUge	2.3 meeting procedure and etiquette
	3.1 Demonstrating performance of workplace communication and
	etiquette
	3.2 Planning for own work activities
2 Underning skills	3.3 Following workplace instructions and symbol
3. Underpinning skills	3.4 Following workplace code of conducts is as per organizational
	guidelines
	3.5 Interpreting workplace documents as per standard
	3.6 Interpreting and implementing meeting outcomes

	4.1 Commitment to occupational health and safety
	4.2 Promptness in carrying out activities
	4.3 Sincere and honest to duties
4 Underninning attitudes	4.4 Environmental concerns
4. Underpinning attitudes	4.5 Eagerness to learn
	4.6 Tidiness and timeliness
	4.7 Respect for rights of peers and seniors in workplace
	4.8 Communication with peers and seniors in workplace
	The following resources must be provided:
5. Resource implications	5.1 Relevant tools, equipment, software and facilities needed to
5. Resource implications	perform the activities.
	5.2 Required learning materials.
	6.1 Written Test
( Matheda of account	6.2 Demonstration
6. Methods of assessment	6.3 Oral Questioning
	6.4 Portfolio
	7.1 Competency assessment will be done in NSDA accredited
7. Context of assessment	center or in online platform
7. Context of assessment	7.2 Assessment should be done by NSDA certified/ nominated
	assessor

Unit Code and Title	GU-013-L3-V1: Carryout Communication with Clients
Unit Descriptor	This unit covers the knowledge, skills and attitudes required to carry out workplace interaction. It specifically includes interpreting workplace communication and etiquette; reading and understand workplace documents; participating in workplace meetings and discussions; and practicing professional ethics at workplace.
Nominal Hours	15 Hours
Elements of Competency	Performance CriteriaBold & Underlinedterms are elaborated in the Range of VariablesTraining Components
1. Interpret client-based communication and etiquette	<ol> <li>1.1 Code of conduct of communication are interpreted as per working environment/platform</li> <li>1.2 Manners and etiquette of communication is interpreted</li> <li>1.3 Questions about routine working environment/platform procedures and matters are explained as required</li> </ol>
2. Prepare documents for endeavor/working environment/platform	<ul> <li>2.1 Relevant <u>documents</u> are prepared for effective communication with work environment</li> <li>2.2 <u>Validated sources</u> are identified as per client's requirements</li> <li>2.3 Documents are validated by the authentic sources as per client's requirements</li> <li>2.4 Documents are submitted as per standard procedure</li> </ul>
3. Conduct communication	<ul> <li>3.1 Appropriate means/method/<u>way of communication</u> are maintained as per working environment/platform</li> <li>3.2 <u>Channels of communication</u> are identified and followed</li> <li>3.3 Communication is conducted in a <u>courteous manner</u> to gather and convey information</li> <li>3.4 Appropriate non-verbal communication is used as required</li> </ul>
Range of Variables	
Variable	Range (may include but not limited to):
1. Documents	<ul><li>1.1 Personnel identification document</li><li>1.2 Portfolio</li><li>1.3 Financial document</li><li>1.4 Task proposal</li></ul>
2. Validated sources	<ul> <li>2.1 Chamber of commerce</li> <li>2.2 Related association</li> <li>2.3 High commission</li> <li>2.4 Related Bank</li> <li>2.5 Local authority</li> <li>2.6 Related legal entities</li> </ul>
3. Way of Communication	3.1 Verbal

	3.2 Written
	3.3 Online communication
<ol> <li>Channels of communication</li> </ol>	4.1 Marketplace messenger
	4.2 Zoom
	4.3 Google meet
	4.4 Microsoft team
	4.5 Go meeting
	4.6 Boithok
	4.7 Webex
	4.8 Skype
	4.9 Whatsapp
	5.1 Effective questioning
5. Courteous Manner	5.2 Active listening
	5.3 Speaking with due honour
Evidence Guide	·
The evidence must be authentic	, valid, sufficient, reliable, consistent and recent and meet the requirements
of the current version of the Ur	it of Competency
	Assessment required evidence that the candidate:
1 Critical Aspects of	1.1 Interpreted client-based communication and etiquette
1. Critical Aspects of	1.2 Prepared documents for
Competency	endeavour/working/environment/platform
	1.3 Conducted communication
	2.1. Working platforms
	2.2. Terms and condition in platforms
	2.3. Documents for communication
2. Underpinning	2.4. Validated sources
Knowledge	
	2.7. Courteous manner
	3.1 Handling personal computer/laptop
	3.2 Planning for own work activities
3. Underpinning Skills	3.3 Interpreting communication needs
I BALL	3.4 Using channels of communication
	3.5 Logging with online platform
	3.6 Interpreting terms and condition
	4.1 Commitment to occupational health and safety
	4.2 Promptness in carrying out activities
	4.3 Sincere and honest to duties
4. Underpinning Attitudes	4.4 Environmental concerns
	4.5 Eagerness to learn
	4.6 Tidiness and timeliness
	4.7 Respect for rights of peers and seniors in workplace
L	

	4.8 Communication with peers and seniors in workplace
	The following resources must be provided:
	5.1 Well-equipped computer lab with audio visual accessories
	5.2 Dedicated internet facilities
5. Resource Implications	5.3 Relevant tools, Equipment, software and facilities needed
	to perform the activities
	5.4 Uninterrupted powers supply source
	5.5 Required learning materials.
	Methods of assessment may include but not limited to:
	6.1 written Test
6. Methods of Assessment	6.2 demonstration
	6.3 oral Questioning
	6.4 portfolio
	7.1 Competency assessment will be done in NSDA accredited
7. Context of Assessment	center or in online platform
	7.2 Assessment should be done by NSDA certified/ nominated
	assessor
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**Sector Specific Units of Competencies** 

Unit Code and Title	SU-ICT-002-L3-V1: Operate Office Application Software
Unit Descriptor	This unit covers the knowledge, skills and attitude required to operate office application software.
	It specifically includes operating computer, installing application software, using word processor to prepare/create documents, using spread sheet to create /prepare worksheets, using presentation software to create / prepare presentation, and printing a document.
Nominal Hours	25 hours
Elements of	Performance Criteria
Competency	<b><u>Bold and Underlined</u></b> terms are elaborated in the Range of Variable Training Components
1. Operate computer	1.1 Safe workplace practices are observed according to IT
	workplace guideline
	1.2 <b><u>Peripherals</u></b> are checked, connected and added with
	desktop computer/Laptop as per SOP
	1.3 Desktop computer/Laptop is put on as per SOP
	1.4 Computer <b><u>desktop/laptop / GUI settings</u></b> are arranged
	and customized as per requirement
	1.5 Files and folders are <b><u>manipulated</u></b> as per requirement
	1.6 Properties of files and folders are viewed and searched
	1.7 Disks are defragmented, formatted as per requirement
	1.8 Desktop computer/Laptop is Shutdown as per SOP
2. Install application	2.1 Installation requirements of software are identified and
software	listed as required
	2.2 Software sources and CD key/ password are assured
	2.3 <b><u>Appropriate software</u></b> is collected and selected as per
	requirement
	2.4 software is installed with necessary customization as per
	installation Instructions
	2.5 Correctness of Installation is checked and adjusted as
	required
3. Use word processor	3.1 Appropriate <b>word processor</b> is selected and started
to prepare/create	3.2 Documents are created as per requirement in Personal use
documents	and office environment
	3.3 Data, figures, pictures and other resources are inserted to
	document form web or other sources as required.
	3.4 Documents are formatted as required
	3.5 Document is saved in desired format and location
	3.6 Document is printed as required

4. Use spreadsheet to	4.1	Spreadsheet applications are selected and started.
create /prepare	4.2	Worksheets are created as per requirement in
worksheets		Personal use and office environment
	4.3	Functions and formulas are used for calculating and
		editing logical operation
	4.4	Sheets are formatted as per requirement
	4.5	Charts are created using data as required
	4.6	Charts/ Sheets are saved in desired format in and
		location
	4.7	Document is printed as required
5. Use presentation	5.1	Appropriate <b>presentation applications</b> are selected and
software to create /		started
prepare presentation	5.2	Presentation is created as per requirement in personal use
		and office environment
	5.3	Image, Illustrations, text, table, symbols and media are
		entered as per requirements
	5.4	Presentations are formatted and animated
	5.5	Presentations are viewed and saved
	5.6	Presentations are printed as required
Range of Variables		
Variable	Ran	ge (May include but not limited to: )
Variable1. Peripherals	<b>Ran</b> 1.1	<b>ge</b> (May include but not limited to: ) Monitor
	1	
	1.1	Monitor
	1.1 1.2	Monitor Keyboard
	1.1 1.2 1.3	Monitor Keyboard Mouse
	1.1 1.2 1.3 1.4	Monitor Keyboard Mouse Modem
<ol> <li>Peripherals</li> <li>Desktop/Laptop/ GUI</li> </ol>	1.1 1.2 1.3 1.4 1.5	Monitor Keyboard Mouse Modem Scanner
1. Peripherals	1.1 1.2 1.3 1.4 1.5 1.6	Monitor Keyboard Mouse Modem Scanner Printer
<ol> <li>Peripherals</li> <li>Desktop/Laptop/ GUI</li> </ol>	$ \begin{array}{c} 1.1 \\ 1.2 \\ 1.3 \\ 1.4 \\ 1.5 \\ 1.6 \\ 2.1 \\ \end{array} $	Monitor Keyboard Mouse Modem Scanner Printer Icons
<ol> <li>Peripherals</li> <li>Desktop/Laptop/ GUI</li> </ol>	1.1 1.2 1.3 1.4 1.5 1.6 2.1 2.2	Monitor Keyboard Mouse Modem Scanner Printer Icons Taskbar
<ol> <li>Peripherals</li> <li>Desktop/Laptop/ GUI</li> </ol>	1.1 1.2 1.3 1.4 1.5 1.6 2.1 2.2 2.3	Monitor Keyboard Mouse Modem Scanner Printer Icons Taskbar View
<ol> <li>Peripherals</li> <li>Desktop/Laptop/ GUI settings</li> </ol>	1.1 1.2 1.3 1.4 1.5 1.6 2.1 2.2 2.3 2.4	Monitor Keyboard Mouse Modem Scanner Printer Icons Taskbar View Resolutions
<ol> <li>Peripherals</li> <li>Desktop/Laptop/ GUI settings</li> </ol>	1.1 1.2 1.3 1.4 1.5 1.6 2.1 2.2 2.3 2.4 3.1	Monitor Keyboard Mouse Modem Scanner Printer Icons Taskbar View Resolutions Create
<ol> <li>Peripherals</li> <li>Desktop/Laptop/ GUI settings</li> </ol>	1.1         1.2         1.3         1.4         1.5         1.6         2.1         2.2         2.3         2.4         3.1         3.2	Monitor Keyboard Mouse Modem Scanner Printer Icons Taskbar View Resolutions Create Open
<ol> <li>Peripherals</li> <li>Desktop/Laptop/ GUI settings</li> </ol>	1.1         1.2         1.3         1.4         1.5         1.6         2.1         2.2         2.3         2.4         3.1         3.2         3.3	Monitor Keyboard Mouse Modem Scanner Printer Icons Taskbar View Resolutions Create Open Copy
<ol> <li>Peripherals</li> <li>Desktop/Laptop/ GUI settings</li> </ol>	1.1         1.2         1.3         1.4         1.5         1.6         2.1         2.2         2.3         2.4         3.1         3.2         3.3         3.4	Monitor Keyboard Mouse Modem Scanner Printer Icons Taskbar View Resolutions Create Open Copy Rename
<ol> <li>Peripherals</li> <li>Desktop/Laptop/ GUI settings</li> </ol>	1.1         1.2         1.3         1.4         1.5         1.6         2.1         2.2         2.3         2.4         3.1         3.2         3.3         3.4         3.5	Monitor Keyboard Mouse Modem Scanner Printer Icons Taskbar View Resolutions Create Open Copy Rename Delete
<ol> <li>Peripherals</li> <li>Desktop/Laptop/ GUI settings</li> <li>Manipulate</li> </ol>	1.1         1.2         1.3         1.4         1.5         1.6         2.1         2.2         2.3         2.4         3.1         3.2         3.3         3.4         3.5         3.6	Monitor Keyboard Mouse Modem Scanner Printer Icons Taskbar View Resolutions Create Open Copy Rename Delete Sort
<ol> <li>Peripherals</li> <li>Desktop/Laptop/ GUI settings</li> <li>Manipulate</li> </ol>	$ \begin{array}{c} 1.1\\ 1.2\\ 1.3\\ 1.4\\ 1.5\\ 1.6\\ 2.1\\ 2.2\\ 2.3\\ 2.4\\ 3.1\\ 3.2\\ 3.3\\ 3.4\\ 3.5\\ 3.6\\ 4.1\\ \end{array} $	Monitor Keyboard Mouse Modem Scanner Printer Icons Taskbar View Resolutions Create Open Copy Rename Delete Sort Word processor

5. Word processor	5.1 MS Word processor
5. Word processor	5.2 Open office Org
	5.3 Google docs
	5.4 Word perfect
	5.5 LibreOffice
6. Spread sheet	6.1 MS Excel
applications	
applications	6.2 Google Sheets
7. Presentation	<ul><li>6.3 Apple Numbers by Apple</li><li>7.1 MS PowerPoint</li></ul>
application	
approaction	<ul><li>7.2 Google Slides</li><li>7.3 Prezi</li></ul>
Evidence Guide	7.5 FIEZI
	nentic, valid, sufficient, reliable, consistent and recent and meet the
	t version of the Unit of Competency.
1. Critical aspects of	Assessment required evidence that the candidate:
competency	1.1 installed Operating system
	1.2 manipulated Files and folders as per requirement
	1.3 installed application software
	1.4 used functions and formula in spread sheet.
	1.5 applied animations into presentation slide.
	1.6 printed document.
2. Underpinning	2.1. Desktop and laptop items
knowledge	2.2. Computer hardware
	2.3. Computer software
	2.4. Software installation procedure
	2.5. Computer peripherals
	2.6. Different type of software and application packages
	2.7. Use of word processor
	2.8. File
	2.9. Folder
	2.10. Use of spread sheet
	2.11. Use of presentation software
	2.12. Type of printers
	2.13. Type of charts
	2.14. Different type of math and logical functions.
3. Underpinning skill	3.1 Handling tools and equipment
	3.2 Planning for own work activities
	3.3 Interpreting job requirements
	3.4 Interpreting instructions
	3.5 Identifying and selecting peripherals
	3.6 Following OSH
	3.7 Maintaining green practices
	3.8 Communicating in the workplaces

4. Required attitude	4.1	Commitment to occupational health and safety
	4.2	Promptness in carrying out activities
	4.3	Sincere and honest to duties
	4.4	Environmental concerns
	4.5	Eagerness to learn
	4.6	Tidiness and timeliness
	4.7	Respect for rights of peers and seniors in workplace
	4.8	Communication with peers, sub-ordinates and seniors in
		workplace
5. Resource implication	The fo	llowing resources must be provided:
	5.1	Well-equipped computer lab with audio visual accessories
	5.2	Dedicated internet facilities
	5.3	Relevant tools, Equipment, software and facilities needed
		to perform the activities
	5.4	Uninterrupted powers supply source
	5.5	Required learning materials.
6. Methods of	6.1	Written Test
assessment	6.2	Demonstration
	6.3	Oral Questioning
	6.4	Portfolio
7. Context of assessment	7.1	Competency assessment will be done in NSDA accredited
		center or in online platform.
	7.2	Assessment should be done by NSDA certified/ nominated
		assessor.
Accorditation Paguirama	nta	

Unit Code and Title	SU-ICT-004-L3-V1: Comply to Ethical Standards in IT Workplace
	This unit covers the knowledge, skills and attitudes required to comply to ethical standards in IT workplace.
Unit Descriptor	It specifically includes upholding the requirements of clients,
	delivering quality products and services, maintaining
	professionalism at workplace, and maintaining workplace code
	of conduct.
Nominal Hours	15 Hours
Elements of Competency	Performance Criteria <u>Bold and Underlined</u> terms are elaborated in the Range of Variables
1. Uphold the	1.1 Clients' requirements are identified
requirements of clients	1.2 Confidentiality of information is maintained in
	accordance with workplace policies / organizational
	policies/national legislation
	1.3 Potential conflicts of interest are identified and involved
	parties of potential conflicts are notified
	1.4 Proprietary rights of client/customer are asserted
2. Deliver quality	2.1. Products and services are provided according to the
products and services	clients' requirements
	2.2. Work is completed as per standards
	2.3. Quality processes are implemented when developing
	products and services
3. Maintain	3.1 Work processes are delivered as per standards
professionalism at workplace	3.2 Skills, knowledge and qualifications are presented in a professional manner
	3.3 Services and products developed by self and others are
	delivered as per workplace standard
	3.4 Unbiased and objective information are provided to clients
	3.5 Realistic estimates for time, cost and delivery of outputs are presented during negotiation
4. Maintain workplace	4.1 Workplace code of conduct are interpreted
code of conduct	4.2 Workplace code of conduct is followed
Range of variables	1
Variables	<b>Range</b> (may include but not limited to):

# **Evidence Guide**

Evidence Guide		
The evidence must be authentic, valid, sufficient, reliable, consistent and recent and meet the		
requirements of the current version of the Unit of Competency		
<ol> <li>Critical aspects of competency</li> </ol>	Assessment required evidence that the candidate:	
	1.1 asserted proprietary rights of client/customer	
	1.2 completed work as per standards.	
	1.3 implemented quality processes when developing	
	products and services	
	1.4 delivered services and products developed by self and others	
	1.5 provided unbiased and objective information to clients	
	1.6 followed workplace code of conduct	
	2.1. Corporate code of confidentiality of information	
	2.2. Organizational policies	
	2.3. National legislation and workplace policies in relation to	
	IT sector	
2. Underpinning	2.4. Law and regulations pertaining to proprietary rights	
knowledge	2.5. Quality processes for products and services	
	2.6. Procedure of provided to client information	
	2.7. Method of estimating for time, cost and delivery products	
	and services	
	2.8. Workplace code of conduct in IT sector	
	3.1. Upholding client's dignity and honor	
	3.2. Planning for own work activities	
	3.3. Handling tools and equipment	
3. Underpinning skills	3.4. Interpreting clint's requirements	
	3.5. Maintaining green practices	
	3.6. Communicating in the workplaces	
	3.7. Following workplace code of conduct	
	4.1 Commitment to occupational health and safety	
	4.2 Promptness in carrying out activities	
	4.3 Sincere and honest to duties	
4. Underpinning attitudes	4.4 Environmental concerns	
	4.5 Eagerness to learn	
	4.6 Tidiness and timeliness	
	4.7 Respect for rights of peers and seniors in workplace	
	4.8 Communication with peers and seniors in workplace	
	The following resources must be provided:	
	5.1 Well-equipped computer lab with audio visual	
5. Resource Implications	accessories	
· ·	5.2 Dedicated internet facilities	
	5.3 Relevant tools, Equipment, software and facilities needed	
	to perform the activities	

	5.4 Uninterrupted powers supply source
	5.5 Required learning materials
6. Methods of assessment	6.1 Written Test
	6.2 Demonstration
	6.3 Oral Questioning
	6.4 Portfolio
	7.1 Competency assessment will be done in NSDA
7. Context of assessment	accredited center or in online platform.
	7.2 Assessment should be done by NSDA certified/
	nominated assessor.

**Occupation Specific Units of Competencies** 

Unit Code and Title	<b>OU-GDF-01-L3-V1: Use Graphic Design Application</b> Software
	This unit covers the knowledge, skills and attitudes required to use graphic design application software.
Unit Descriptor	It specifically includes interpreting fundamentals of graphic design, working with image, identifying image standards, and creating basic designs.
Nominal Hours	50 Hours
Elements of Competency	<b>Performance Criteria</b> <u><b>Bold and Underlined</b></u> terms are elaborated in the Range of Variables
1. Interpret fundamentals of graphic design	<ol> <li>1.1 Graphic design is comprehended</li> <li>1.2 Software for graphic design is identified</li> <li>1.3 Design elements are interpreted</li> <li>1.4 Design Principles are interpreted</li> <li>1.5 Design brief is interpreted</li> </ol>
2. Work with basic illustration and image	2.1. Appropriate illustration and Image modification software is identified and opened
	2.2. Basic drawing is performed using different shapes as required
	2.3. <u>Image sources</u> are identified
	2.4. Images are successfully Imported from appropriate source
	2.5. Image separation tools are identified and applied
	2.6. Separated image is saved
3. Identify image standards	3.1 Image properties are identified
	3.2 Image resolution are identified and interpreted
	3.3 <b>Image format</b> are identified and selected
4. Create basic designs	4.1 <b>Required designs</b> are specified
	4.2 Appropriate shape and size are identified
	4.3 Content area is defined
	4.4 <b><u>Contents</u></b> are inserted and composed
	4.5 Document's size is confirmed as per requirements
	4.6 Typographical design is applied as per requirements
	4.7 Font attributes are applied as per requirements
	<ul><li>4.8 Design and color are applied as per requirements</li><li>4.9 Design is saved in appropriate <u>file format</u></li></ul>
Range of Variables	Design is surved in appropriate <u>intertor mat</u>

Variables	Range (may include but not limited to):
1. Graphic design	1.1 Type of graphic design
	1.1.1 Vector graphic
	1.1.2 Raster graphic
	1.2 Type of design
	1.2.1 Aesthetic
	1.2.2 Functional
2. Software for graphic	2.1 Adobe Photoshop
design	2.2 Adobe illustrator
	2.3 Adobe in design
	2.4 Corel draw
3. Design elements	3.1 Line
	3.2 Shape
	3.3 Textures
	3.4 Typography
	3.5 Form
	3.6 Space
	3.7 Color
	3.8 Value
4. Design Principles	4.1 Emphasis
	4.2 Balance
	4.3 Contrast
	4.4 Alignment
	4.5 Proportion
	4.6 Repetition
	4.7 Hierarchy
	4.8 Rhythm
	4.9 Proximity
	4.10 Unity
5. Design brief	5.1 Target audience
	5.2 Brand Identity
	5.3 Desired outcomes
	5.4 Budget
	5.5 Timeline
6. Image sources	6.1 Internet search
	6.2 Photographs
	6.3 Scan copy

7. Image format	7.1	PDF
	7.2	PSD
	7.3	PNG
	7.4	JPEG
	7.5	TIFF
	7.6	BMP
	7.7	EPS
8. Required designs	8.1	Business card
	8.2	ID card
	8.3	Letterhead
	8.4	Logo
	8.5	Invoice Form
	8.6	Money receipt
	8.7	Banner
	8.8	Flyer
	8.9	Flag
9. Contents	9.1.	Text
	9.2.	Image
	9.3.	Logo
10. File format	10.1	ai
	10.2	psd
	10.3	tiff
	10.4	eps
	10.5	pdf
	10.6	jpeg
	10.7	png
	10.8	gif
	10.9	bmp
	10.10	svg

### **Evidence** Guide

The evidence must be authentic, valid, sufficient, reliable, consistent and recent and meet the requirements of the current version of the Unit of Competency

<ol> <li>Critical aspects of competency</li> </ol>	Assessment required evidence that the candidate:		
	1.1 Interpreted fundamentals of graphic design		
	1.2 Worked with image		
	1.3 Identified image standards		
	1.4 Created basic designs		

	2.1	Opportunities in graphic design
	2.1	2.1.1 Advertising agency
2. Underpinning knowledge		
		2.1.3 Electronic media
		2.1.4 Production house
		2.1.5 Online Market places
		2.1.6 E-commerce company
		2.1.7 Corporate house
		2.1.8 IT office
		2.1.9 Garment's sector
		2.1.10 Pharmaceutical sector
		2.1.11 Architecture sector
	2.2	General Data Protection Regulation (GDPR)
	2.3	Opportunities to improve technical skills in basic
		design
	2.4	Graphic design tools and equipment
	2.5	Types of journals, magazines, catalogues and other
		media
	2.6	Methods of develop basic design ideas
	2.7	Interpretation of basic design guidelines
	2.8	Peripheral's installation
	2.9	Graphic design software
		Image format
		File format
		Demonstrating opportunities to continuously improve
		technical skills in basic design through identification,
		practice, feedback, discussion and evaluation
	3.2	
	5.2	in basic design with materials, tools and equipment
	3.3	Identifying and using relevant journals, magazines,
	5.5	catalogues and other media to stimulate technical and
2 Undominning skills		-
3. Underpinning skills	24	professional development in basic design guidelines.
	3.4	Exhibiting working with others to develop basic
		design ideas
	3.5	Demonstrating ability to gain experience in a range of
		genres and interpreting basic design guidelines
	3.6	Identifying and using opportunities to develop own
		practice and keeping informed about current design
		trends serving as guidelines

4. Required attitude	4.1 Commitment to occupational health and safety
	4.2 Promptness in carrying out activities
	4.3 Sincere and honest to duties
	4.4 Environmental concerns
	4.5 Eagerness to learn
	4.6 Tidiness and timeliness
	4.7 Respect for rights of peers and seniors in workplace
	4.8 Communication with peers and seniors in workplace
	The following resources must be provided:
	5.1 Well-equipped computer lab with audio visual
	accessories
5 Posource implication	5.2 Uninterrupted internet facilities
5. Resource implication	5.3 Relevant tools, Equipment, software and facilities
	needed to perform the activities
	5.4 Uninterrupted powers supply source
	5.5 Required learning materials
	Methods of assessment may include but not limited to:
	6.1 Written test
6. Methods of assessment	6.2 Demonstration
	6.3 Oral questioning
	6.4 Portfolio
	7.1 Competency assessment will be done in NSDA
7. Constant of	accredited center or in online platform
7. Context of assessment	7.2 Assessment should be done by NSDA certified/
	nominated assessor
Accorditation Paguiromont	1

Unit Code and Title	OU-GDF-02-L3-V1: Create Stationary Design	
Unit Descriptor	This unit covers the knowledge, skills and attitudes required to create stationary design. It specifically includes designing business card, letter head, envelop, creating official vouchers, and resume.	
Nominal Hours	60 Hours	
Elements of Competency	<b>Performance Criteria</b> <u><b>Bold and Underlined</b></u> terms are elaborated in the Range of Variables	
1. Design business card	<ul> <li>1.1 Clients' information's is Interpreted</li> <li>1.2 Color mode is selected as required</li> <li>1.3 Document size is determined as per client's requirements</li> <li>1.4 Business card is created using appropriate software</li> <li>1.5 Business card is checked and corrected as required</li> <li>1.6 Clients' approval is confirmed as per standard procedure</li> <li>1.7 Business card is delivered to clients as per standard format</li> </ul>	
2. Design letter head	2.1 <b><u>Clients' information's</u></b> is Interpreted	
	<ul> <li>2.2 <u>Color mode</u> is selected as required</li> <li>2.3 <u>Document size</u> is determined as per client's requirements</li> <li>2.4 Letter head is created using <u>appropriate software</u></li> <li>2.5 Letter head is checked and corrected as required</li> <li>2.6 Clients' approval is confirmed as per standard procedure</li> <li>2.7 Letter head is delivered to clients as per <u>standard</u></li> </ul>	
3. Design envelops	format3.1Clients' information's is Interpreted3.2Color mode is selected as required3.3Document style and size is determined as per client's requirements3.4Envelop is created using appropriate software3.5Envelop is checked and corrected as required3.6Clients' approval is confirmed as per standard procedure3.7Envelop is delivered to clients as per standard format	

	4.1 Clients' information's is Interpreted
4. Create official vouchers	4.2 Color mode is selected as required
	-
	4.3 Document size is determined as per client's requirements
	4.4 <b><u>Official vouchers</u></b> are created using appropriate
	software
	4.5 Official vouchers are checked and corrected as required
	4.6 Clients' approval is confirmed as per standard
	procedure
	4.7 Official vouchers are delivered to clients as per standard
	format
5. Create resume	5.1 Clients' information's is Interpreted
	5.2 Document size is determined as per client's
	requirements
	5.3 Resume is created using appropriate software
	5.4 Resume is checked and corrected as required
	5.5 Clients' approval is confirmed as per standard
	procedure
	5.6 Resume is delivered to clients as per standard format
Range of Variables	
Variables	Range (may include but not limited to):
	1.1 Theme
	1.2 loss
	1.2 logo
	1.2 logo 1.3 Name
1. Clients' information	-
1. Clients' information	1.3 Name
1. Clients' information	1.3Name1.4Address
1. Clients' information	<ol> <li>1.3 Name</li> <li>1.4 Address</li> <li>1.5 Paper size</li> </ol>
<ol> <li>Clients' information</li> <li>Color mode</li> </ol>	<ol> <li>1.3 Name</li> <li>1.4 Address</li> <li>1.5 Paper size</li> <li>1.6 Colour</li> </ol>
	<ul> <li>1.3 Name</li> <li>1.4 Address</li> <li>1.5 Paper size</li> <li>1.6 Colour</li> <li>1.7 Deliverable File format</li> </ul>
	<ul> <li>1.3 Name</li> <li>1.4 Address</li> <li>1.5 Paper size</li> <li>1.6 Colour</li> <li>1.7 Deliverable File format</li> <li>2.1 RGB</li> </ul>
	<ul> <li>1.3 Name</li> <li>1.4 Address</li> <li>1.5 Paper size</li> <li>1.6 Colour</li> <li>1.7 Deliverable File format</li> <li>2.1 RGB</li> <li>2.2 CMYK</li> <li>2.3 Index</li> <li>2.4 Grey scale</li> </ul>
	<ul> <li>1.3 Name</li> <li>1.4 Address</li> <li>1.5 Paper size</li> <li>1.6 Colour</li> <li>1.7 Deliverable File format</li> <li>2.1 RGB</li> <li>2.2 CMYK</li> <li>2.3 Index</li> <li>2.4 Grey scale</li> <li>2.5 Lab color</li> </ul>
	<ul> <li>1.3 Name</li> <li>1.4 Address</li> <li>1.5 Paper size</li> <li>1.6 Colour</li> <li>1.7 Deliverable File format</li> <li>2.1 RGB</li> <li>2.2 CMYK</li> <li>2.3 Index</li> <li>2.4 Grey scale</li> </ul>
2. Color mode	<ul> <li>1.3 Name</li> <li>1.4 Address</li> <li>1.5 Paper size</li> <li>1.6 Colour</li> <li>1.7 Deliverable File format</li> <li>2.1 RGB</li> <li>2.2 CMYK</li> <li>2.3 Index</li> <li>2.4 Grey scale</li> <li>2.5 Lab color</li> </ul>
2. Color mode	<ul> <li>1.3 Name</li> <li>1.4 Address</li> <li>1.5 Paper size</li> <li>1.6 Colour</li> <li>1.7 Deliverable File format</li> <li>2.1 RGB</li> <li>2.2 CMYK</li> <li>2.3 Index</li> <li>2.4 Grey scale</li> <li>2.5 Lab color</li> <li>3.1 A4 size</li> </ul>
2. Color mode	<ul> <li>1.3 Name</li> <li>1.4 Address</li> <li>1.5 Paper size</li> <li>1.6 Colour</li> <li>1.7 Deliverable File format</li> <li>2.1 RGB</li> <li>2.2 CMYK</li> <li>2.3 Index</li> <li>2.4 Grey scale</li> <li>2.5 Lab color</li> <li>3.1 A4 size</li> <li>3.2 Letter size</li> </ul>
<ol> <li>Color mode</li> <li>3. Document size</li> </ol>	<ul> <li>1.3 Name</li> <li>1.4 Address</li> <li>1.5 Paper size</li> <li>1.6 Colour</li> <li>1.7 Deliverable File format</li> <li>2.1 RGB</li> <li>2.2 CMYK</li> <li>2.3 Index</li> <li>2.4 Grey scale</li> <li>2.5 Lab color</li> <li>3.1 A4 size</li> <li>3.2 Letter size</li> <li>3.3 Legal size</li> </ul>
<ol> <li>Color mode</li> <li>3. Document size</li> </ol>	<ul> <li>1.3 Name</li> <li>1.4 Address</li> <li>1.5 Paper size</li> <li>1.6 Colour</li> <li>1.7 Deliverable File format</li> <li>2.1 RGB</li> <li>2.2 CMYK</li> <li>2.3 Index</li> <li>2.4 Grey scale</li> <li>2.5 Lab color</li> <li>3.1 A4 size</li> <li>3.2 Letter size</li> <li>3.3 Legal size</li> <li>4.1 Adobe illustrator</li> <li>4.2 Adobe photoshop</li> <li>4.3 Adobe InDesign</li> </ul>
<ol> <li>Color mode</li> <li>Color mode</li> <li>Document size</li> <li>Appropriate software</li> </ol>	<ul> <li>1.3 Name</li> <li>1.4 Address</li> <li>1.5 Paper size</li> <li>1.6 Colour</li> <li>1.7 Deliverable File format</li> <li>2.1 RGB</li> <li>2.2 CMYK</li> <li>2.3 Index</li> <li>2.4 Grey scale</li> <li>2.5 Lab color</li> <li>3.1 A4 size</li> <li>3.2 Letter size</li> <li>3.3 Legal size</li> <li>4.1 Adobe illustrator</li> <li>4.2 Adobe photoshop</li> <li>4.3 Adobe InDesign</li> <li>4.4 Corel draw</li> </ul>
<ol> <li>Color mode</li> <li>3. Document size</li> </ol>	<ul> <li>1.3 Name</li> <li>1.4 Address</li> <li>1.5 Paper size</li> <li>1.6 Colour</li> <li>1.7 Deliverable File format</li> <li>2.1 RGB</li> <li>2.2 CMYK</li> <li>2.3 Index</li> <li>2.4 Grey scale</li> <li>2.5 Lab color</li> <li>3.1 A4 size</li> <li>3.2 Letter size</li> <li>3.3 Legal size</li> <li>4.1 Adobe illustrator</li> <li>4.2 Adobe photoshop</li> <li>4.3 Adobe InDesign</li> </ul>

		5.3	EPS
		5.4	PSD
		5.5	PNG
		5.6	JPG
6.	Style	6.1.	Commercial
		6.2.	Booklet
		6.3.	Catalog
		6.4.	Announcement
		6.5.	Baronial
7.	Size	7.1	Dimension length wise (DL)
		7.2	C1-C10
8.	Official vouchers	8.1	Invoice
		8.2	Money receipt
		8.3	Delivery slip
		8.4	Debit vouchers
		8.5	Credit vouchers

# **Evidence Guide**

The evidence must be authentic, valid, sufficient, reliable, consistent and recent and meet the requirements of the current version of the Unit of Competency

	Assessment required evidence that the candidate:		
1. Critical aspects of	1.1 Designed letter head		
	1.2 Designed business card		
competency	1.3 Created resume		
	1.4 Designed envelops		
	1.5 Created official vouchers		
	2.1 Basic color theory		
	2.2 Basic color mode		
	2.3 State stationary		
	2.4 Classify stationary		
2. Underpinning knowledge	2.5 Standard format		
	2.6 Document size and style		
	2.7 Official vouchers		
	2.8 Clients' approval procedure		
	2.9 Document delivery procedure		
	3.1 Operating personal computer		
	3.2 Planning for own work activities		
	3.3 Collecting client's information		
2 Undersinging skills	3.4 Handling clients		
3. Underpinning skills	3.5 Negotiating with clients		
	3.6 Installing relevant software's		
	3.7 Using illustrator		
	3.8 Using photoshop		

	3.9	Using InDesign
	3.10	Using Corel draw
	3.11	Measuring dimension
	4.1	Commitment to occupational health and safety
	4.2	Promptness in carrying out activities
	4.3	Sincere and honest to duties
1 Degrad attitude	4.4	Environmental concerns
4. Required attitude	4.5	Eagerness to learn
	4.6	Tidiness and timeliness
	4.7	Respect for rights of peers and seniors in workplace
	4.8	Communication with peers and seniors in workplace
	5.1	Well-equipped computer lab with audio visual
		accessories
	5.2	Uninterrupted internet facilities
5. Resource implication	5.3	Relevant tools, Equipment, software and facilities
_		needed to perform the activities
	5.4	Uninterrupted powers supply source
	5.5	Required learning materials
	6.1	Written test
	6.2	Demonstration
6. Methods of assessment	6.3	Oral questioning
	6.4	Portfolio
	7.1	Competency assessment will be done in NSDA
		accredited center or in online platform
7. Context of assessment	7.2	Assessment should be done by NSDA certified/
		nominated assessor
Accreditation Requirements		

Unit Code and Title	OU-GDF-03-L3-V1: Convert Raster to Vector		
Unit Descriptor	This unit of competency covers the knowledge, skills and attitude to convert raster to vector.		
	It specifically includes tracing raster image manually, applying color, and reviewing and checking image.		
Nominal Hours	40 hours		
Elements of	Performance Criteria		
Competency	<b>Bold and Underlined</b> terms are elaborated in the Range of Variable		
1. Trace raster image manually	<ol> <li>1.1. <u>Clients' information</u> is interpreted</li> <li>1.2. <u>Color mode</u> is selected as required</li> <li>1.3. Document size is determined as per client's requirements</li> <li>1.4. Manually image is traced as per job requirement</li> <li>1.5. Traced image is checked and revised as per requirement</li> </ol>		
2. Apply color	2.1 Image color is identified using color tools as per requirement		
	2.2 Color is applied to art work as per requirement		
	2.3 Art work is saved as per required <b>format</b>		
3. Review and check	3.1 Art work is checked and reviewed as per client's requirement		
image	3.2 Vector art work is delivered to clients as per standard format		
Range of Variables			
Variable	Range (May include but not limited to)		
1. Clients' information	<ul> <li>1.1 Source image</li> <li>1.2 Art work size</li> <li>1.3 Colour</li> <li>1.4 Deliverable file format</li> </ul>		
2. Color mode	<ul> <li>2.1 RGB</li> <li>2.2 CMYK</li> <li>2.3 Index</li> <li>2.4 Grey scale</li> <li>2.5 Lab color</li> </ul>		
3. Format	3.1       Print PDF         3.2       Ai         3.3       EPS         3.4       PSD         3.5       PNG         3.6       JPG		
Evidence Guide			
	thentic, valid, sufficient, reliable, consistent and recent and meet		
	urrent version of the Unit of Competency.		
1. Critical aspects of	Assessment required evidence that the candidate:		
competency	1.1 Traced raster image manually		
	1.2 Applied color		
	1.3 Reviewed and checked image		

2. Underpinning	2.1.	Basic Color theory			
knowledge 2.1.		Basic Color mode			
C C					
	2.3.	Document size and style			
2.4.		Clients' approval procedure			
3. Underpinning skill	3.1.	Operating personal computer			
	3.2.	Planning for own work activities			
	3.3.	Collecting client's information			
	3.4.	Installing relevant software's			
	3.5.	Measuring dimension			
	3.6.	Tracing raster to vector			
	3.7.	Applying color			
4. Required attitude	4.1	Commitment to occupational health and safety			
	4.2	Promptness in carrying out activities			
	4.3	Sincere and honest to duties			
	4.4	Environmental concerns			
	4.5	Eagerness to learn			
	4.6	Tidiness and timeliness			
	4.7	Respect for rights of peers and seniors in workplace			
	4.8	Communication with peers, sub-ordinates and seniors in workplace			
5. Resource implication	5.1	Well-equipped computer lab with audio visual accessories			
	5.2	Uninterrupted internet facilities			
	5.3	Relevant tools, Equipment, software and facilities needed to			
	5.4	perform the activities Uninterrupted powers supply source			
	5.5	Required learning materials			
6. Methods of	6.1	Demonstration with oral questioning			
assessment	6.2	Direct observation			
	6.3	Written test			
	6.4	Portfolio			
	7.1	Competency assessment will be done in NSDA accredited			
7. Context of		center or in online platform			
Assessment	7.2	Assessment should be done by NSDA certified/ nominated			
		assessor			
Accreditation Requirem	ents				

Unit Code and Title	OU-GDF-04-L3-V1: Perform Basic Image Editing	
Unit Descriptor	This unit of competency specifies the knowledge, skills and attitude to perform basic image editing.	
	It specifically includes cropping and resizing image, making clipping path, removing background, resizing image, and creating mask.	
Nominal Hours	75 hours	
Elements of Competency	Performance CriteriaBold and underlinedterms are elaborated in the Range ofVariable.	
1. Crop and resize image	1.1 Clients' information's is interpreted	
	1.2 Image is selected and cropped as required	
	1.3 Tools are calibrated as required	
	1.4 <b><u>Resolution</u></b> and <u>dimension</u> are fixed as per client's requirement	
	1.5 Images are saved in appropriate file format	
2. Make clipping path	2.1 <u>Clients' information</u> is interpreted	
	2.2 Image is selected as required	
	2.3 Pen tool is selected as per job requirement	
	2.4 Clipping path is created	
	2.5 Clipping path are corrected and saved in appropriate <u>file</u>	
	<u>format</u>	
3. Remove background	3.1 Clients' information is interpreted	
	3.2 Image is selected as required	
	<ul> <li>3.3 <u>Required tools</u> are selected as per job requirement</li> <li>3.4 Image is separated from background</li> </ul>	
	<ul><li>3.4 Image is separated from background</li><li>3.5 Background is removed from image as per client's</li></ul>	
	requirement	
	3.6 Image is saved in appropriate file format	
4. Create mask	4.1     Clients' information is interpreted	
4. Create mask	4.2 Image is selected	
	4.3 <u>Masking tools</u> are selected as per job requirement	
	4.4 Mask is created	
	4.5 Image is checked and saved in appropriate file format	
Range of Variables		
Variable		
	Range (May include but not limited to)	
1. Resolution	1.1 72 ppi	
	1.2 256 ppi	
	1.3 300 ppi	
	1.5 500 ppi	

		1		
2.	Dimension	2.1	Width	
		2.2	Height	
		2.1	Source image	
3.	Clients' information	2.2	Colour mode	
		2.3	Deliverable image size and format	
4.	File format	4.1	JPEG	
		4.2	PSD	
		4.3	TIFF	
5.	Required tools	5.1	Quick selection	
		5.2	Magic wand	
		5.3	Lasso	
		5.4	Pen tools	
6.	Masking tools	6.1	Background erase	
	č	6.2	Layer mask	
		6.3	Channel mask	
E	Evidence Guide			

The evidence must be authentic, valid, sufficient, reliable, consistent & recent and meet the requirements of the current version of the Unit of Competency.

1. Critical aspects of		sment required evidence that the candidate:
competency	1.1	make clipping path
	1.2	removed background
	1.3	cropped and resized image
	1.4	created mask
2. Underpinning knowledge	2.1.	Clipping path
	2.2.	Standard format
	2.3.	Document size and style
	2.4.	Background removing procedure
	2.5.	Resolution and dimension
	2.6.	Document delivery procedure
3. Underpinning skills	3.1.	Operating personal computer
	3.2.	Planning for own work activities
	3.3.	Collecting client's information
	3.4.	Handling clients
	3.5.	Negotiating with clients
	3.6.	Installing relevant software
4. Required attitude	4.1	Commitment to occupational health and safety
	4.2	Promptness in carrying out activities
	4.3	Sincere and honest to duties
	4.4	Environmental concerns

	4.5 Eagerness to learn
	4.6 Tidiness and timeliness
	4.7 Respect for rights of peers and seniors in workplace
	4.8 Communication with peers, sub-ordinates and seniors
	in workplace
5. Resource implication	5.1 Well-equipped computer lab with audio visual
	accessories
	5.2 Uninterrupted internet facilities
	5.3 Relevant tools, Equipment, software and facilities
	needed to perform the activities
	5.4 Uninterrupted powers supply source
	5.5 Required learning materials
6 Methods of assessment	6.1 Written test
	6.2 Demonstration
	6.3 Oral Questioning
	6.4 Portfolio
7 Context of assessment	7.1 Competency assessment will be done in NSDA
	accredited center or in online platform
	7.2 Assessment should be done by NSDA certified/
	nominated assessor

Unit Code and Title	OU-GDF-05-L3-V1: Perform Basic Color Correction		
	This unit covers the knowledge, skills and attitudes required to		
Unit Descriptor	perform basic color correction.		
	It specifically includes carried out product color change, and		
	applying color correction.		
Nominal Hours	50 Hours		
	Performance Criteria		
Elements of Competency	<b><u>Bold and Underlined</u></b> terms are elaborated in the Range of		
	Variables		
1. Carry out product color	1.1 Clients' information is interpreted		
change	1.2 Image is selected as required		
	1.3 Color adjustment tools are identified and selected as required		
	1.4 <u>Color correction techniques</u> are identified		
	1.5 Appropriate <u>color mode</u> is selected		
	1.6 Image is saved in appropriate file format		
	1.7 Image is delivered to clients as per required format		
2. Apply color correction	2.1 Clients' information's is interpreted		
	2.2 Image is selected as required		
	2.3 Color correction methods are applied		
	2.4 Image enhancement is compared with the original one		
	2.5 Image is saved in appropriate file format		
	2.6 Image is delivered to clients as per required format		
Range of Variables			
Variable	Range (may include but not limited to):		
1. Color correction	1.1 Brightness and Contrast		
techniques	1.2 Hue and Saturation		
	1.3 Level		
	1.4 Curve		
	1.5 Selective color		
	1.6 Variations		
	1.7 Photo Filter		
2. Color mode	2.1 RGB		
	2.2 CMYK		
	2.3 Grey scale		
	2.4 LAB Color		
	2.5 Index Color		
	L		

# Evidence Guide

The evidence must be authentic, valid, sufficient, reliable, consistent and recent and meet the requirements of the current version of the Unit of Competency

1 Critical aspects of	1 1	Carried out product color change
1. Critical aspects of	1.1	Carried out product color change
competency	1.2	Applied color correction
2. Underpinning knowledge	2.1	Basic color theory
	2.2	Basic color mode
	2.3	Document size and style
	2.4	Color correction techniques
_	2.5	Image mode
	2.6	Clients' approval procedure
	2.7	Document delivery procedure
	3.1	Operating personal computer
	3.2	Planning for own work activities
	3.3	Collecting client's information
3. Underpinning skills	3.4	Negotiating with clients
	3.5	Installing relevant software
	3.6	Measuring length and width
	3.7	Applying color correction
	4.1	Commitment to occupational health and safety
	4.2	Promptness in carrying out activities
	4.3	Sincere and honest to duties
4. Required attitudes	4.4	Environmental concerns
	4.5	Eagerness to learn
	4.6	Tidiness and timeliness
	4.7	Respect for rights of peers and seniors in workplace
	4.8	Communication with peers and seniors in workplace
	5.1	Well-equipped computer lab with audio visual
		accessories
	5.2	Uninterrupted internet facilities
5. Resource implications	5.3	Relevant tools, Equipment, software and facilities
		needed to perform the activities
	5.4	Uninterrupted powers supply source
	5.5	Required learning materials
	6.1	Written Test
6. Methods of assessment	6.2	Demonstration
o. wiethous of assessment	6.3	Oral Questioning
	6.4	portfolio
	7.1	Competency assessment will be done in NSDA
		accredited center or in online platform
7. Context of assessment	7.2	Assessment should be done by NSDA certified/
		nominated assessor
1	1	

# **Development of Competency Standard**

The Competency Standards for National Skills Certificate level-03 in **Graphic Design for freelancing** Qualification is Developed by the following members and approved by NSDA.

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# Validation of Competency Standard by Standard and Curriculum Validation Committee

The Competency Standards for National Skills Certificate level-03 in **Graphic Design for freelancing**, is validated by SCVC on 3 and 6 June 2021 and approved by NSDA.

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