



COMPETENCY STANDARD FOR

Consumer Electronics

(Light Engineering Industry Skills Council)

Level: 2

Competency Standard Code: CS-LE-CE-L2-EN-V1

National Skills Development Authority Prime Minister's Office, Bangladesh

Contents

ntroduction
Overview
Approval of Competency Standard
ist of Abbreviations
Units & Elements at a Glance:
Generic Competencies
SN003L2V1: Use English in the workplace
ector Specific Competencies
Occupation Specific Competencies
OUCE001L2V1: Perform Basic IT Skills
OUCE002L2V1: Install, Repair and Service LCD/LED Television
OUCE003L2V1 – Install Solar Panel and Service Solar Battery Charger
OUCE004L2V1 – Install Closed Circuit Television (CCTV)
OUCE005L2V1 – Install Set Top Box
OUCE006L2V1 - Repair and service IPS (Inverter), UPS and AVR
Development of Competency Standard
Validation of Competency Standard by Standard and Curriculum Validation Committee SCVC)
Copyright

Introduction

The National Skills Development Authority (NSDA) aims to enhance an individual's employability by certifying completeness with skills. NSDA works to expand the skilling capacity of identified public and private training providers qualitatively and quantitatively. It also aims to establish and operationalize a responsive skill ecosystem and delivery mechanism through a combination of well-defined set of mechanisms and necessary technical supports.

Key priority economic growth sectors identified by the government have been targeted by NSDA to improve current job skills along with existing workforce to ensure required skills to industry standards. Training providers are encouraged and supported to work with industry to address identified skills and knowledge to enable industry growth and increased employment through the provision of market responsive inclusive skills training program. "Consumer Electronics " is selected as one of the priority occupations of Light Engineering Sector. This standard is developed to adopt a demand driven approach to training with effective inputs from Industry Skills Councils (ISC's), employer associations and employers.

Generally, a competency standard informs curriculum, learning materials, assessment and certification of trainees enrolled in skills training. Trainees who successfully pass the assessment will receive a qualification in the National Skills Qualification Framework (NSQF) and will be listed on the NSDA's online portal.

This competency standard is developed to improve skills and knowledge in accordance with the job roles, duties and tasks of the occupation and ensure that the required skills and knowledge are aligned to industry requirements. A series of stakeholder consultations, workshops were held to develop this document.

The document also details the format, sequencing, wording and layout of the competency standard for an occupation which is comprised of units of competence and its corresponding elements.

Overview

A competency standard (CS) is a written specification of the knowledge, skills and attitudes required for the performance of an occupation, trade or job corresponding to the industry standard of performance required in the workplace.

The purpose of a competency standards is to:

- provide a consistent and reliable set of components for training, recognising and assessing individuals' skills, and may also have optional support materials
- enable industry recognised qualifications to be awarded through direct assessment of workplace competencies
- encourage the development and delivery of flexible training which suits individual and industry requirements
- encourage learning and assessment in a work-related environment which leads to verifiable workplace outcomes

Competency standards are developed by a working group comprised of representative from NSDA, key Institutions, ISCs, and industry experts to identify the competencies required for the occupation. It describes the skills, knowledge and attitude needed to perform effectively in the workplace. It acknowledges that individuals can achieve technical and vocational competency in many ways by emphasizing what the learner can do, not how or where they learned to do it. With competency standards, training and assessment may be conducted at the workplace or at training institute or any combination of these.

Competency standards consist of a number of units of competency. A unit of competency describes a distinct work activity that would normally be undertaken by one person in accordance with industry standards.

Units of competency are documented in a standard format that comprises of:

- unit title
- unit code
- nominal duration
- unit descriptor
- elements and performance criteria
- variables and range statement
- curricular content guide
- assessment evidence guides

Together, all the parts of a unit of competency:

- describe a work activity
- guide the assessor to determine whether the candidate is competent or not yet competent

The ensuing sections of this document comprise of a description of the relevant occupation, trade or job with all the key components of a unit of competency, including:

- a chart with an overview of all units of competency for the relevant occupation, trade or job including the unit codes and the unit of competency titles and corresponding elements;
- the competency standard that includes the unit of competency, unit descriptor, elements and performance criteria, range of variables, curricular content guide and assessment evidence guide;

Level descriptors of NTVQF/ NSQF (BNQF 1-6)

Level & Job classification	Knowledge Domain	Skills Domain	Responsibility Domain
6 Mid-Level Manager/ Sub Assistant Engineer	Comprehensive actual and theoretical knowledge within a specific work or study area with an awareness of the validity and limits of that knowledge, able to analyze, compare, relate and evaluate.	Specialised and wider range of cognitive and practical skills required to provide leadership in the development of creative solutions to defined problems. Communicate professional issues and solutions to the team and to external partners/users.	Work under broad guidance and self-motivation to execute strategic and operational plan/s. Lead lower-level management. Diagnose and resolve problems within and among work groups.
5 Supervisor	Broad knowledge of the underlying, concepts, principles, and processes in a specific work or study area, able to scrutinize and break information into parts by identifying motives or causes.	Broad range of cognitive and practical skills required to generate solutions to specific problems in one or more work or study areas. Communicate practice-related problems and possible solutions to external partners.	Work under guidance of management and self-direction to resolve specific issues. Lead and take responsibility for the work and actions of group/team members. Bridge between management.
4 Highly Skilled Worker	Broader knowledge of the underlying, concepts, principles, and processes in a specific work or study area, able to solve problems to new situations by comparing and applying acquired knowledge.	A range of cognitive and practical skills required to accomplish tasks and solve problems by selecting and applying the full range of methods, tools, materials and information. Communicate using technical terminology and IT technology with partners and users as per workplace requirements.	Work under minimal supervision in specific contexts in response to workplace requirements. Resolve technical issues in response to workplace requirements and lead/guide a team/ group.
3 Skilled Worker	Moderately broad knowledge in a specific work or study area, able to perceive ideas and abstract from drawing and design according to workplace requirements.	Basic cognitive and practical skills required to use relevant information in order to carry out tasks and to solve routine problems using simple rules and tools. Communicate with his team and limited external partners upholding the values, nature and culture of the workplace	Work or study under supervision with considerable autonomy. Participate in teams and responsible for group coordination.
2 Semi-Skilled Worker	Basic understanding of underpinning knowledge in a specific work or study area, able to interpret and apply common occupational terms and instructions.	Skills required to carry out simple tasks, communicate with his team in the workplace presenting and discussing results of his work with required clarity.	Work or study under supervision in a structured context with limited scope of manipulation
1 Basic Skilled Worker	Elementary understanding of ability to interpret the underpinning knowledge in a specific study area, able to interpret common occupational terms and instructions.	Specific Basic skills required to carry out simple tasks. Interpret occupational terms and present the results of own work within guided work environment/ under supervision.	Work under direct supervision in a structured context with limited range of responsibilities.

Approval of Competency Standard

Name and Designation	Signature
Dulal Krishna Saha	
Executive Chairman (Secretary)	
National Skills Development Authority	
Md. Nurul Amin	
Member (Registration & Certification)	
Joint Secretary	
National Skills Development Authority	
Quamrun Naher Siddiqua	
Member (Coordination & Assessment)	
Joint Secretary	
National Skills Development Authority	
Dr. Md. Ziauddin	
Member (Admin & Finance)	
Joint Secretary	
National Skills Development Authority	
Alif Rudaba	
Member (Planning & Skills Standard)	
Joint Secretary	
National Skills Development Authority	

List of Abbreviations

General	
NSDA	National Skills Development Authority
BMET	Bureau of Manpower Employment and Training
B-SEP	Bangladesh Skills for Employment and Productivity
BTEB	Bangladesh Technical Education Board
DTE	Directorate of Technical Education
ILO	International Labour Organization
ISC	Industry Skills Council
BNQF	Bangladesh National Qualifications Framework
NSQF	National Skills Qualifications Framework
PPP	Public Private Partnership
SCVC	Standards and Curriculum Validation Committee
SEIP	Skills for Employment Investment Program
TVET	Technical Vocational Education and Training
UoC	Unit of Competency
Occupation	Specific
ESD	Electro-static discharge
OHS	Occupational health and safety
PCB	Printed circuit board
PPE	Personal protective equipment
SOP	Standard operating procedure

Course Structure

For NATIONAL CERTIFICATE IN CONSUMER ELECTRONICS (NSQF LEVEL 2)

Sl. No.	Unit Code and Title UoC Level			Nominal Duration (Hours)
		Generic (1 UoCs required)		20
1.	GU003L2V1	Use English in the workplace	2	20
		Sector Specific (0 UoCs required)		
	Occupation Specific – Compulsory (6 UoCs required)			260
2	OUCE001L2V1	Perform Basic IT Skills	2	30
3	OUCE002L2V1	Install, Repair and Service LCD/LED Television	2	80
4	OUCE003L2V1	Install Solar Panel and Service Solar Battery Charger	2	30
5	OUCE004L2V1	Install Closed Circuit Television (CCTV)	2	30
6	OUCE005L2V1	Install Set Top Box	2	20
7	OUCE006L2V1	Repair and service IPS (Inverter), UPS and AVR	2	70
Total Nominal Learning Hours			280	

Units & Elements at a Glance:

Generic Competencies (20 Hours)

Code	Unit of Competency		Elements of Competency	Duration (Hours)
		1.	Read and understand workplace	
			documents in English	
GU003L2V1	Use English in the	2.	Write simple routine workplace	20
00002211	workplace		documents in English	
		3.	Listen to conversation in English	
		4.	Perform conversation in English	
	To	otal H	Hour	20

Sector Specific Competencies (00 Hours)

Occupation Specific Competencies (260 Hours)

Code	Unit of Competency	Elements of Competency	Hours
OUCE001L2V1	Perform basic IT skills	 Operate computer Work with word processing application Use Internet Identify website and software Download software Use software 	30
OUCE002L2V1	Install, repair and service LCD/LED television	 Prepare for repair and servicing job Install the LCD/LED TV set Repair dysfunctional LCD/LED TV set Clean and store equipment 	80
OUCE003L2V1	Install solar panel and service solar battery charger	 Check site conditions, collect tools and raw materials Install the solar panel Service solar battery charger Clean and store tools and equipment 	30
OUCE004L2V1	Install closed circuit television (CCTV)	 Visit site and understand customer requirement Install the CCTV camera Setup the CCTV surveillance system Coordinate with colleagues and co-workers 	30
OUCE005L2V1	Install set top box	 Visit site and understand customer requirement Install and repair set top box Coordinate with colleagues and co-workers Clean and store tools and equipment 	20
OUCE006L1V1	Repair and service IPS (Inverter), UPS and AVR	 Prepare appliances, tools, equipment and workplace Service IPS Service UPS Service AVR Clean and store tools and equipment 	70
		Total Hours	260

Generic Competencies

UNIT CODE AND TITLE	GN003L2V1: Use English in the workplace
NOMINAL HOURS	20 Hours
UNIT DESCRIPTOR	This unit specifies the competency required to able to read, write and understand basic English in the workplace.
ELEMENTS OF	PERFORMANCE CRITERIA
COMPETENCY	Bold and Underlined terms are elaborated in the range of variables
Read and understand workplace documents in English	1.1 Workplace documents are read and understood.1.2 Visual information is interpreted.
Write simple routine workplace documents in English	 2.1 Simple <u>routine workplace</u> documents are prepared using key words, phrases, simple sentences and <u>visual aids</u> where appropriate. 2.2 Key information is written in the appropriate places in standard forms.
3. Listen to conversation in English	3.1 Listening topic is selected in English language.3.2 Active listening in English language is demonstrated to the required workplace standard.
4. Perform conversation in English	4.1 Conversation topic is selected in English language.4.2 Conversation is performed in English with peers, customers and management to the required workplace standard
Range of Variables	
Variable	Range (May include but not limited to):
1. Routine workplace	 1.1 Schedules and itineraries 1.2 Agenda 1.3 Simple reports such as progress and incident reports 1.4 Job sheets 1.5 Operational manuals 1.6 Brochures and promotional material 1.7 Visual and graphic materials 1.8 Standards 1.9 OSH information
2. Visual information	2.1 Signs 2.2 maps 2.3 diagrams 2.4 forms 2.5 labels 2.6 graphs 2.7 charts

EVIDENCE GUIDE	
	Assessment requires evidence that the candidate:
1. Critical aspects of	1.1 spoken English with workplace fellows
competency	1.2 made reports of workplace documents in English.
	2.1 Read workplace documents in English
2. Underpinning	2.2 Write simple routine workplace documents in English
Knowledge	2.3 Listen to conversation in English
	2.4 Perform conversation in English
	2.5 Interaction skills (i.e., teamwork, interpersonal skills, etc.)
	2.6 Job roles, responsibilities and compliances
3. Underpinning	3.1 Ability to read and understand workplace documents in English by
Skills	using appropriate vocabulary and grammar, standard spelling and
	punctuation.
	3.2 Ability to write simple routine workplace documents in English such
	as: Schedules and agenda, job sheets, operational manuals and
	brochures and promotional material.
	3.3 Ability in active listening in English language is demonstrated to the
	required workplace standard.
	3.4 Ability to perform conversation in English with peers, customers and
	management to the required workplace standard.
	3.5 Work effectively with others.
	a. listening and questioning skills
	b. ability to follow simple directions
4. Required Attitude	<u> </u>
	4.2 Environmental concerns
	4.3 Eagerness to learn 4.4 Tidiness and timeliness
	4.5 Respect of peers and seniors in workplace
5. Resource	The following resources must be provided:
Implications	5.1 Work place Procedure
	5.2 Materials relevant to the proposed activity
	5.3 All tools, equipment, material and documentation required.
	5.4 Relevant specifications or work instructions
6. Methods of	Competency must be assessed through:
Assessment	6.1 Written Exam
	6.2 Demonstration
	6.3 Oral Questioning
7. Context for	7.1 Competency assessment must be done in NSDA accredited
Assessment	assessment centre
	7.2 Assessment should be done by a NSDA certified/nominated assessor

Sector Specific Competencies

Occupation Specific Competencies

Unit Code & Title	OUCE001L2V1: Perform Basic IT Skills		
Nominal Hours	30 Hours		
Unit Descriptor	This unit covers the knowledge, skills and attitudes required to perform basic IT skills. It specifically includes the tasks of operating computer, working with word processing application, using internet, identifying website and software, download software and using software.		
Elements of Competency	Performance Criteria		
	Bold & Underlined terms are elaborated in the range of variables		
1. Operate computer	 1.1 Basic parts of a computer are identified. 1.2 Turning on and off technique of a computer is performed. 1.3 Working environment, functions and features of operating system is interpreted. 1.4 Simple trouble shooting techniques are applied. 		
2. Work with word processing application	 2.1. Word processing application appropriate to perform activity is operated. 2.2. Basic typing technique to document is applied. 2.3. Word processing techniques to document are employed. 2.4. Personal CV writing using suitable word processing techniques is practiced. 2.5. Saving and retrieving technique of a document is used. 		
3. Use Internet	 3.1 Web sites are identified for browsing information according to necessity. 3.2 User Account is opened as per specified sequence 3.3 Login specific E-mail ID as per specified sequence 3.4 Information is received and sent in accordance with specified process. 		
4. Identify website and software	 4.1 Required website is identified in accordance with work requirement. 4.2 Search engine is used to find information of unidentified website. 4.3 Search engine is used to find required software according to requirements 		
5. Download software	 5.1 Required software and files are selected in accordance with work requirement 5.2 Files and software are downloaded as per standard procedure 5.3 Files and software are saved in specified drive or folder 		
6. Use software	 6.1 Down loaded software is selected as per task requirement 6.2 Required software is installed according to the recommended procedures 6.3 Software is used as per work requirement following specified help file or manual if necessary. 		

RANGE OF VARIABLES			
Variable	Range (Included but not limited to):		
Appropriate Equipment	1.1 Personal computers 1.2 Internet connectivity 1.3 Communication equipment		
2. Browsing Software	2.1 Internet Explorer2.2 Mozilla Firefox.2.3 Opera		
3. Search Engine	3.1 Google 3.2 Yahoo 3.3 Twitter		

EVIDENCE GUIDE	
	Assessment requires evidence that the candidate:
	1.1 operated computer;
1. Critical aspects of	1.2 worked with word processing
competency	1.3 received and sent data through internet
	1.4 used search engine to download specific software.
	1.5 used software as per work requirement
	2.1 Computer operation
	2.2 Function of word processing software;
2. Underpinning	2.3 Storage devices and basic categories of memory
knowledge	2.4 General security
Knowiedge	2.5 Difference between website and search engine
	2.6 Software installation system
	2.7 Fundamental of simulation software
	3.1 Performing computer operation;
	3.2 Browsing
	3.3 Receiving and sending mails
3. Underpinning skills	3.4 Using search engine
	3.5 Applying techniques of down loading software
	3.6 Installing software
	3.7 Using software
4. Required Attitude	4.1 Commitment to occupational health and safety
	4.2 Environmental concerns
	4.3 Tidiness and timeliness
	4.4 Respect of peers and seniors in workplace
5 December	The following resources must be provided.
5. Resource	5.1 Workplace (simulated or actual)
implications	5.2 IT tools
	5.3 Computer/laptop/notebook
	To Computer Impropriate Cook

	5.4 Software
	5.5 Internet
	5.6 Projector
	5.7 Stationary
	5.8 Learning manual
6. Method of	Competency must be assessed: by-
assessment	6.1 Written test
	6.2 Demonstration
	6.3 Oral Questioning/Interview
	7.1 Competency assessment must be done in NSDA accredited
7. Context of	assessment centre
assessment	7.2 Assessment should be done by a NSDA certified/nominated assessor

Training Providers must be accredited by NSDA, the national quality assurance body, or a body with delegated authority for quality assurance to conduct training and assessment against this unit of competency for credit towards the award of any national qualification.

Accredited providers assessing against this unit of competency must meet the quality assurance requirements set by NSDA.

Unit Code and Title	OUCE002L2V1: Install, Repair and Service LCD/LED Television				
Nominal Hours	80 Hours				
Unit Descriptor	This unit covers the knowledge skills and attitudes required to Install, repair and service LCD/LED television. It specifically includes the tasks of preparing for repair and servicing job, installing the LCD/LED TV set and repair dysfunctional LCD/LED TV set.				
Elements of competency	Performance Criteria				
	Bold & Underlined words are elaborated in the range of variables				
Prepare for repair and servicing job	1.1 Safe work practices observed and personal protective equipment (PPE) worn as required for the work place requirement. 1.2 Appropriate equipment is selected according to tasks				
	 requirements. 1.3 Tools, equipment and materials and work place are prepared according to specification and tasks. 1.4 Power supply and component needed to complete the work are prepared. 				
2. Install the LCD/LED TV set	 2.1 Types and design of television set is identified; 2.2 Packages are removed and accessories are checked; 2.3 Tools and equipment are selected for installation 2.4 TV set is fixed at appropriate location 2.5 TV set's function is checked and ensured; 2.6 Concealed wiring and made connection of power supply, set top boxes, home theatre systems to the TV set 2.7 Test equipment and tools such as multimeter, volt -ohmmeter are used; 2.8 Operational apps. are identified; 2.9 Operational apps. are interpreted; 2.10 Operational apps. are installed (if necessary); 				
3. Repair dysfunctional LCD/LED TV set	 3.1 Basic earthing test and volt ampere test are carried out; 3.2 Ensured that the fault is internal before disassembling the unit 3.3 TV set is disassembled; 3.4 Symptoms is detected 3.5 Faulty parts are identified; 3.6 Components/parts are selected and collected; 3.7 Components/parts are replaced; 3.8 Measuring tools are operated and equipment are used to repair TV set 3.9 Television set is reassembled 3.10 Function of TV is tested; 				

4. Clean and store	4.1	Tools and equipment are cleaned and maintained as per
measuring and testing		instruction manual
equipment.	4.2	Tools and equipment are stored safely in appropriate location
		according to standard workshop procedures
	4.3	Unsafe or faulty equipment are identified and marked for
		repair after use according to current procedures

Range of Variables

	Variable	Range (Included but not limited to):					
1.	PPE.	1.1 Mask					
	·	1.2 Gloves					
		1.3 Safety shoes					
		1.4 Apron					
		1.5 Goggles and safety glasses					
		1.6 Smoke absorber					
	TD 1	1.7 Helmet					
2.	Tools, equipment and materials	2.1 Tools					
	and materials	2.1.1 Screwdrivers					
		2.1.2 Wrenches					
		2.1.3 Allen wrench					
		2.1.4 Allen keys					
		2.1.5 Soldering iron					
		2.1.6 De-soldering tools					
		2.1.7 Multi-testers (analog/digital)					
		2.1.8 Utility knife/stripper					
		2.1.9 Pliers					
		2.1.10 Cleaning brush					
		2.1.11 High-grade magnifying glass (with lamp)					
		2.2 Equipment:					
		2.2.1 Variable power supply					
		2.2.2 Variable transformer					
		2.2.3 Hot air soldering station					
		2.2.4 Function/signal generator					
		2.2.5 Oscilloscope (digital)					
		2.2.6 Assorted electronic sensors					
3.	Materials	 3.1 Soldering wire 3.2 SMD soldering paste 3.3 Wires (stranded/solid/hook-up) 3.4 Assorted electronic components 					

		T							
4.	Faulty parts	4.1 Ocell/Panel							
		4.2 T-con Board							
		4.3 Main Board and							
		4.4 Power Board							
TOX	UDENICE CHIDE	4.5 Remote control							
E	VIDENCE GUIDE								
1.	Critical aspects at	Assessment required evidence that the candidate:							
	competency.	1.1 prepared for repair and servicing job							
		1.2 interacted with the customer							
		1.3 installed the TV set							
		1.4 repaired dysfunctional CRT TV set							
		1.5 repaired dysfunctional Flat Panel Display (FPD)TV set							
2.	Underpinning	2.1. Different section of a TV and their functioning							
	knowledge	2.2. Basic troubleshooting knowledge with respect to LCD/ LED							
		TV set							
		2.3. Basic fundamental of LCD/ LED television set							
		2.4. Inspect all electrical and electronic parts of the unit							
		2.5. Basic troubleshooting knowledge with respect to LED/ LCD							
		TV set							
3.	Underpinning Skills	3.1 Preparing for repair and servicing job							
	e neer printing emilies	3.2 Installing the TV set							
		3.3 Repairing dysfunctional LCD/LEDTV set							
		3.4 Repairing remote control							
		3.5 Installing software							
4.	Required Attitude	4.1 Commitment to occupational health and safety							
	_	4.2 Environmental concerns							
		4.3 Tidiness and timeliness							
		4.4 Respect of peers and seniors in workplace							
5.	Resource	The following resources must be provided.							
	Implication.	5.1 Workplace							
		5.2 Materials relevant to the proposed activity							
		5.3 All tools, equipment, material and documentation required							
		5.4 Relevant specifications or work instructions							
6.	Method assessment.	Competency must be assessed by-							
		6.1 Written test							
		6.2 Demonstration							
		6.3 Oral Questioning/Interview							
7.	Context assessment	7.1 Competency assessment must be done in NSDA accredited							
		assessment centre							
		7.2 Assessment should be done by a NSDA certified/nominated							
		assessor.							

Unit Code & Title	OUCE003L2V1 – Install Solar Panel and Service Solar Battery Charger				
Nominal Hours	30 Hours				
	This unit covers knowledge, skill and attitude to install solar panel and				
	service solar battery charger. It specifically includes the tasks of check				
Unit Descriptor	site conditions, collect tools and raw materials, install the solar panel				
	and servicing solar battery charger.				
	Performance Criteria				
Elements of Competency	Bold & Underlined terms are elaborated in the range of variables				
1. Check site conditions,	1.1 Safe work practices observed and personal proactive equipment				
collect tools and raw	(PPE) worn as required for the work place requirement.				
materials	1.2 Work requirement is identified;				
	1.3 Site condition is checked out and assessed;				
	1.4 Installation requirement is identified;				
	1.5 Required tools materials for installation is collected;				
	1.6 Quality material usage is ensured;				
	1.7 Appropriate handling mechanism of materials is ensured;				
2. Install the solar panel	2.1. Installation and material usage procedure is identified;				
	2.2. Mounting requirements is assessed;				
	2.3. Panel mounting and inclination and angle of tilt is set as per				
	standard;				
	2.4. Solar panel is installed as per standard;				
	2.5. System is connected as per diagram;				
	2.6. Function of the system is checked;				
	2.7. Completion of work is documented and reported;				
	2.8. Quality and safety procedures are followed;				
3. Service solar battery	3.1 Major <u>components of solar battery charger</u> are identified;				
charger	3.2 Basic tests are performed for identifying faults;3.3 Solar battery charger is dismantled for internal				
	tests/servicing/repairs according to manufacturer's instructions;				
	3.4 Continuity of wire/switch/protective devices are checked by using				
	specified test				
	3.5 Visual mechanical defects are inspected such as, loose				
	connection, short circuit, insulation and temperatures.				
	3.6 Windings are checked by using specified test instruments to detect defects.				
	3.7 Faulty components are diagnosed;				
	3.8 Faulty parts are repaired/replaced as per diagnosed fault.				
	3.9 Winding is rewind if wind is burnt;				
	3.10 Solar battery charger is re assembled and checked in test bench as				
	per standard				

4. Clean and store tools	4.1	Waste	materials	are	disposed	of	in	accordance	with
and equipment		environ	mental requ	ireme	nts.				
	4.2	Cleanir	ng of equipn	nent is	s performed	l in a	ccor	dance with sta	ndard
		procedu	ıres						
	4.3	Tools a	and equipme	ent ar	e stored sa	afely	in a	appropriate lo	cation
		accordi	ng to standa	rd pla	ce procedu	res			

RA	NGE OF VARIABLES					
	Variables		Range (Included but not limited to):			
1.	Required tools	1.1 1.2 1.3 1.4 1.5	Screw driver Inspection fixtures Wire cutter Pliers Tester			
2.	components of solar battery charger	1.6 2.1 2.2 2.3 2.4 2.5 2.6 2.7 2.8 2.9 2.10	Spanner Solar panel. Boost Converter Microcontroller Inductor Capacitor Diode. MOSFET Sensor Battery (5v – 14V) LED lights.			

EVIDENCE GUIDE	
	Assessment requires evidence that the candidate:
1. Critical aspects of	1.1 checked site conditions,
competency	1.2 collected tools and raw materials
competency	1.3 installed the solar panel
	1.4 performed servicing of solar battery charger
	1.5 ensure safety at workplace
2 Undaminaina	2.1 Basics on solar energy and power generation systems
2. Underpinning	2.2 Use and handling procedure of solar panels
knowledge	2.3 Operation of solar system
	2.4 Function solar battery charger
	3.1 Installing Panel
3. Underpinning skills	3.2 Using Tools and Machines
	3.3 Handling Safety Equipment
	3.4 Servicing solar battery charger

4. Required Attitude	4.1 Commitment to occupational health and safety				
	4.2 Environmental concerns				
	4.3 Tidiness and timeliness				
	4.4 Respect for rights of peers and seniors in workplace				
	The following resources must be provided.				
5 Pasauraa implications	5.1 Different types of Solar panels				
5. Resource implications	5.2 Screw driver, inspection fixtures, wire cutter, pliers, tester,				
	spanner				
	5.3 Different types of Battery				
	5.4 Solar Battery Charger				
	Competency must be assessed by-				
6. Method of assessment	6.1 Written test				
	6.2 Demonstration				
	6.3 Oral Questioning/Interview				
	7.1 Competency assessment must be done in NSDA accredited				
7. Context of assessment	assessment centre				
7. Context of assessment	7.2 Assessment should be done by a NSDA certified/nominated				
	assessor				

Unit Code & Title	OUCE004L2V1 – Install Closed Circuit Television (CCTV)				
Nominal Hours	30 Hours				
Unit Descriptor	This unit covers knowledge, skill and attitude to i nstall closed circuit television (CCTV). It specifically includes the tasks of visiting site and understanding customer requirement, installing the CCTV camera, setup the CCTV surveillance system and coordinating with colleagues and co-workers.				
Elements of Competency	Performance Criteria				
Elements of Competency	<u>Bold & Underlined</u> terms are elaborated in the range of variables				
1. Visit site and understand	1.1 Interacted with customer to assess their requirement;				
customer requirement	1.2 Visited site to understand infrastructure required;				
	1.3 Site condition and requirements are assessed;				
	1.4 Possible solutions are suggested;				
	1.5 CCTV system to be installed is decided;				
	1.6 Productivity and quality standard is achieved;				
2. Install the CCTV camera	2.1 Safe work practices observed and personal proactive equipment				
	(PPE) worn as required for the work place requirement.				
	2.2 Hardware required for installation is procured;				
	2.3 Hardware is tested before installation as per standard;				
	2.4 Cables are connected as per diagram;				
	2.5 Cameras are setup and installed;				
	2.6 Appropriate tools and equipment are used for installation				
	2.7 All safety rules, policies and procedures are followed;				
	2.8 Completion of work is documented and reported;				
	2.9 Quality and safety procedures are followed;				
3. Setup the CCTV	3.1 CCTV camera and DVR are connected with system as per				
surveillance system	diagram; 3.2 CCTV system is setup as per standard; 3.3 Ensured system functioning 3.4 Demo is performed; 3.5 Installation is completed and reported 3.6 Interacted with customer 3.7 Interacted with Supervisor 3.8 Achieved productivity and quality as per company's norms				
4. Coordinate with	4.1 Interacted with supervisor or superior;				
colleagues and co- workers	4.2 Coordinated with colleagues and others;4.3 Potential areas of disruptions to work process is reported;				

5. Clean and store tools and equipment	5.1	Waste materials are disposed of in accordance with environmental requirements.
	5.2	Cleaning of equipment is performed in accordance with standard procedures
	5.3	Tools and equipment are stored safely in appropriate location according to standard place procedures

RANGE OF VARIABLES				
Variables	Range (Included but not limited to):			
	1.1 Screw driver			
	1.2 Inspection fixtures			
1 4	1.3 Wire cutter			
1. Appropriate tools	1.4 Pliers			
	1.5 Tester			
	1.6 Spanner			

EVIDENCE GUIDE					
1. Critical aspects of	Assessment requires evidence that the candidate:				
1. Critical aspects of	1.1 visited site and understood customer requirement				
competency	1.2 installed the CCTV camera				
	1.3 setup the CCTV surveillance system and				
	1.4 coordinated with colleagues and co-workers.				
	2.1 Different types of electronic surveillance products and functionalities				
	2.2 Functions of electrical and mechanical parts/ modules				
	2.3 Specification and the procedures to be followed for setting up the system				
	2.4 Different type of cables used for data transmission and power transmission				
	2.5 Power requirement of different CCTV related equipment				
2. Underpinning	2.6 Video recording of footage – analog and digital				
knowledge	2.7 Different types of cameras available in the market				
Kilowiedge	2.8 Camera specifications such as focus, lens type, zoom				
	2.9 Controls of different options in camera such as rotation, speed of movement				
	2.10 Voltage and power requirement for different hardware devices				
	2.11 Integration of hardware to setup the system				
	2.12 Parameters and specification for different types of system integration				
	2.13 Accessing image from remote locations				
	2.14 CCTV monitoring and control over IP network / Internet				
3. Underpinning skills	3.1 Installing and repairing Skills				
	3.2 Hardware and Software operating skills				
	3.3 Networking, Servers and storage hardware related skills				

	3.4	Using tools and machines		
4. Required Attitude	4.1	Commitment to occupational health and safety		
-	4.2	Environmental concerns		
	4.3	Tidiness and timeliness		
	4.4	Respect for rights of peers and seniors in workplace		
	The f	ollowing resources must be provided.		
5 Deserves implications	5.1	Different types of CCTV Camera		
5. Resource implications	5.2	DVR, Monitor, Key board mouse & their hardware		
	5.3	Storage device		
	5.4	Diagonal cutters, screwdrivers, crimp tools, knife for cabling and camera mounting		
	Competency must be assessed by-			
6. Method of assessment	6.1	Written test		
	6.2	Demonstration		
	6.3	Oral Questioning/Interview		
	7.1	Competency assessment must be done in NSDA accredited		
7. Context of assessment		assessment centre		
7. Context of assessment	7.2	Assessment should be done by a NSDA certified/nominated assessor		

Unit Code & Title	OUCE005L2V1 – Install Set Top Box			
Nominal Hours	20 Hours			
Unit Descriptor	This unit covers knowledge, skill and attitude to install set top box. It specifically includes the tasks of visiting site and understanding customer requirement, installing and repairing set top box and coordinating with colleagues and co-workers.			
TI 4.6	Performance Criteria			
Elements of Competency	Bold & Underlined terms are elaborated in the range of variables			
	1.1 Interacted with customer to assess their requirement;			
Visit site and understand	1.2 Visited site to understand infrastructure required;			
customer requirement	1.3 Site condition and requirements are assessed;			
	1.4 Possible solutions are suggested;			
	1.5 Set top box to be installed is decided;			
	1.6 Productivity and quality standard is achieved;			
	2.1 Safe work practices observed and personal proactive equipment			
	(PPE) worn as required for the work place requirement.			
2. Install and repair set top	2.2 <u>Hardware required</u> for installation is procured;			
box	2.3 Hardware is tested before installation as per standard;			
	2.4 Cables are connected as per diagram;			
	2.5 Set top box is installed at customer's premises;			
	2.6 Appropriate tools and equipment are used for installation			
	2.7 All safety rules, policies and procedures are followed;			
	2.8 Completion of work is documented and reported;			
	2.9 Quality and safety procedures are followed;			
3. Coordinate with colleagues and coworkers	 3.1 Interacted with supervisor or superior; 3.2 Coordinated with colleagues and others; 3.3 Potential areas of disruptions to work process is reported; 			
4. Clean and store tools and equipment	 4.1 Waste materials are disposed of in accordance with environmental requirements. 4.2 Cleaning of equipment is performed in accordance with standard procedures 4.3 Tools and equipment are stored safely in appropriate location according to standard place procedures 			

RANGE OF VARIABLES		
Variables		Range (Included but not limited to):
	1.1	Screw driver
	1.2	Inspection fixtures
1 4 1	1.3	Wire cutter
1. Appropriate tools	1.4	Pliers
	1.5	Tester
	1.6	Spanner
	2.1.	1
	2.2.	Dish
	2.3.	Television
	II.	Drilling machine
	2.5.	Satellite meter
2. Hardware required	2.6.	Multi-meter
2. Hardware required		Angle meter
	2.8.	Lead tester
	2.9.	1
	2.10.	Cutter
	2.11.	RF strength meter
	2.12.	QAM meter

EVIDENCE GUIDE			
1. Critical aspects of	Assessment requires evidence that the candidate:		
competency	1.1	visited site and understood customer requirement	
competency	1.2	installed and repaired set top box	
	1.3	coordinated with colleagues and co-workers.	
	2.1	Basics of Geo stationery satellite and Other Communication	
		Satellite	
	2.2	Azimuth, elevation and polarisation	
	2.3	Spectrum utilization	
	2.4	Optimum signal strength/ signal quality for good reception	
	2.5	Basics of input/output functions and block diagram of the set top	
		box	
	2.6	Functions of the set top box and remote control	
2. Underpinning knowledge	2.7	Structure of cable, parameters and the implications on signal	
	2.8	Basic functioning of tuners	
	2.9	Functioning of Low Noise Block Down Convertor (LNBC)	
	2.10	Basics of digital signals and difference in analogue and digital	
	2.11	Transmission of television signals and functioning of television	
		sets	
	2.12	Specifications of different kind of inputs available on TV sets	
		such as RF, AV, RGB, VGA, USB and HDMI KB13. digital	
		signal processing chain including CAS and SMS	
3. Underpinning skills	3.1	Installing and repairing Skills	
	3.2	Hardware and Software operating skills	
	3.3	Set top box installation related skills	

	3.4 Using tools and machines		
4. Required Attitude	 4.1 Commitment to occupational health and safety 4.2 Environmental concerns 4.3 Tidiness and timeliness 4.4 Respect for rights of peers and seniors in workplace 		
5. Resource implications	The following resources must be provided. 5.1 Set top box 5.2 Dish 5.3 Television 5.4 Drilling machine, satellite meter, multi-meter, Angle meter 5.5 Lead tester, spanner, cutter 5.6 RF strength meter, QAM meter		
6. Method of assessment	Competency must be assessed by- 6.1 Written test 6.2 Demonstration 6.3 Oral Questioning/Interview		
7. Context of assessment	 7.1 Competency assessment must be done in NSDA accredited assessment centre 7.2 Assessment should be done by a NSDA certified/nominated assessor 		

Unit Code and Title	OUCE006L2V1 - Repair and service IPS (Inverter), UPS and AVR				
Nominal Hours	70 Hours				
Unit Descriptor	This unit covers the knowledge, skills and attitudes required to repair and service basic domestic electronic appliances. It specifically includes the tasks of servicing UPS, IPS and AVR in the workplace.				
Elements of	PERFORMANCE CRITERIA				
Competency	Bold & Underlined terms are elaborated in the range of variables				
Prepare appliances, tools, equipment and workplace	1.1 Safe work practices observed and personal protective Equipment are (PPE) worn as required for the work performed.				
	1.2 Assembly workplace is prepared in accordance with OH&S policies				
	 and procedures. 1.3 Responsible person is consulted for effective and proper work coordination. 				
	1.4 Required <u>materials, tools and equipment</u> are prepared and checked in				
	accordance with work place requirement.				
	1.5 <u>Domestic Electronics Appliances</u> are needed to complete the work are prepared and obtained according to requirements.				
2. Service IPS	 2.1. Major components of IPS are identified; 2.2. Basic tests are performed for identifying faults; 2.3. IPS are dismantled for internal tests/servicing/repairs according to manufacturer's instructions; 2.4. Continuity of wire/switch/protective devices are checked by using specified test 				
	 2.5. Visual mechanical defects are inspected such as, loose connection, short circuit, insulation and temperatures. 2.6. Windings are checked by using specified test instruments to detect defects. 2.7. Faulty components are diagnosed; 2.8. Faulty parts are repaired/replaced as per diagnosed fault. 2.9. Winding is rewind if wind is burnt; 2.10. IPS is re assembled and checked in test bench as per standard 				
3. Service UPS	 3.1 Major components of UPS are identified; 3.2 Basic tests are performed for identifying faults; 3.3 UPS are dismantled for internal tests/servicing/repairs according to manufacturer's instructions; 3.4 Continuity of wire/switch/protective devices are checked by using specified test 3.5 Visual mechanical defects are inspected such as, loose connection, short circuit, insulation and temperatures. 3.6 Windings are checked by using specified test instruments to detect defects. 3.7 Faulty components are diagnosed; 				

	2.0	F1/ 1 f1/ 1 1 f1/ 1
	3.8	Faulty parts are repaired/replaced as per diagnosed fault.
	3.9	Winding is rewind if wind is burnt;
	3.10	UPS is re assembled and checked in test bench as per standard
4. Service AVR	4.1	Major components of AVR are identified;
	4.2	Basic tests are performed for identifying faults;
	4.3	AVRs are dismantled for internal tests/servicing/repairs according to manufacturer's instructions;
	4.4	Continuity of wire/switch/protective devices are checked by using specified test
	4.5	Visual mechanical defects are inspected such as, loose connection, short circuit, insulation and temperatures.
	4.6	Windings are checked by using specified test instruments to detect defects.
	4.7	Faulty components are diagnosed;
	4.8	Faulty parts are repaired/replaced as per diagnosed faults.
	4.9	Winding is rewind if wind is burnt;
	4.10	AVR is re assembled and checked in test bench as per standard
5. Clean and store tools and equipment	5.1	Cleaning of tools and equipment is performed in accordance with work site procedures.
	5.2	Tools and equipment are stored safely in appropriate location according to standard procedures
	1	

RANGE OF VARIABLES

Variables	Range (Included but not limited to):			
OHS policies and procedures	 1.1 Hazardous and risk assessment mechanisms. 1.2 Implementation of safety regulations. 1.3 Safety training. 1.4 Safety systems incorporating. 1.5 Work clearance procedures 1.6 Isolation procedures. 1.7 Use of protective equipment and clothing 			
2. Responsible person	2.1 Competent Authority 2.2 Service supervisor			

		Tools		Mate	erials
		3.1	Soldering iron	3.12	Lead-free solder
		3.2	Screwdriver (assorted)		Cleaning agent
		3.3	Utility knife/stripper		Wires
		3.4	Pliers (assorted)		Assorted electronic components
		3.5	Test jig		_
3.	Materials, tools and	3.6	Work bench with mirror	3.16	Insulation floor mat
	equipment	3.7	Blower machine	Equi	pment
		3.8	Insulation floor mat	2 17	- A 1 '11
		3.9	Magnifying glass with	3.17	
			stand	3.18	\mathcal{E}
		3.10	Cleaning brush	3.19	\mathcal{E}
		3.11	Soldering sucker	3.20	
				3.21	AVO meter
4.	Domestic Electronics	4.1	IPS		
٦.	Appliances	4.2	UPS		
	Трришесь	4.3	AVR		
		5.1			
		5.2	1 2		
		5.3			
		5.4	\mathcal{C}		
		5.5	1 1		
		5.6			
5.	Components of IPS	5.7			
	components of n s	5.8			
		5.9	\mathcal{E}		
		5.10	1		
		5.11			
		5.12			
		5.13			
			Hit Sink		
6	Unintermentable Develop	6.1	Rectifier/Charger block		
6.	Uninterruptable Power	6.2 6.3	UPS Batteries;		
	Supply (UPS)	6.4	Inverter; and Static Bypass Switch.		
		7.1	Buck Bust Transformer		
		7.1	Auto Transformer		
		7.2	Input Output Channel		
		7.4	DC Motor		
		7.4	Carbon Brush		
		7.6	Limit Switch		
		7.7	Input Breaker		
7.	Components of AVR	7.7	Control Circuit		
		7.9	CM Transformer		
		7.10	Resistor		
		7.11	Transistor		
		7.12	Capacitor		
			-		
		7.13 7.14	Rectifier Diode Zener Diode		

7.15	Bridge Diode
7.16	Relay
7.17	LED
7.18	Variable Resistor (VR)
7.19	IC

EVIDENCE GUIDE

	Assessment required evidence that the candidate:			
Critical aspects of competency	 1.1 prepared appliances, tools, equipment and workplace 1.2 performed servicing of UPS; 1.3 performed servicing of IPS; 1.4 performed servicing of AVR; 1.1 applied safety rules and procedure 			
2. Underpinning knowledge	 2.1 Operations of UPS, IPS and AVR 2.2 Symptoms and faults of UPS, IPS and AVR; 2.3 Remedies of faults; 			
3. Underpinning skills	 3.1 Preparing appliances, tools, equipment and workplace 3.2 Performing servicing of UPS: 3.3 Performing servicing of IPS: 3.4 Performing servicing of AVR: 3.5 Conducting testing devices. 			
4. Required Attitude	 4.1 Commitment to occupational health and safety 4.2 Environmental concerns 4.3 Tidiness and timeliness 4.4 Respect of peers and seniors in workplace 			
5. Resource implications	The following resources must be provided. 5.1 Workplace 5.2 Materials relevant to the proposed activity 5.3 All tools, equipment, material and documentation required 5.4 Relevant specifications or work instructions			
6. Method of assessment	Competency must be assessed by- 6.1 Written test 6.2 Demonstration 6.3 Oral Questioning/Interview			
7. Context of assessment	7.1 Competency assessment must be done in NSDA accredited assessment centre7.2 Assessment should be done by a NSDA certified/nominated assessor			

Accreditation Requirements

Development of Competency Standard

The Competency Standards for National Skills Certificate in **Consumer Electronics** Standard is developed by NSDA on 22-24 November, 2021.

Respectable members:

1.	Dulal Krishna Saha, Executive Chairman (Secretary), National Skills Development Authority (NSDA)	Chairperson
2.	Alif Noor, Deputy Manager, TVET and Skills, UCEP, Bangladesh	Member
3.	Md, Abdullah Al Mabud, Specialist (LMD), BTEB, Dhaka	Member
4.	Md. Shawkat Ali Miah, Senior Instructor (Electronics), BK-TTC, DHaka	Member
5.	Saida Momtaz Zobaida Iqbal, Instructor and HOD (Electronics), Dhaka Mohila Polytechnic Institute,	Member
6.	Md. Abdul Quiyum, Instructor (Electronics), Bangla-German Technical Training Centre, Dhaka	Member
7.	Shushil Rishi, Senior Instructor (Electronics), SOS Vocational Taining Centre, Dhaka	Member
8.	Md. Moniruzzaman, Production Manager, Singer Bangladesh Ltd. Dhaka	Member
9.	Mst. Shefa, Line Engineer, Benli Electronics Ltd. Gazipur,	Member
10.	Md. Ahsanuzzaman, PICO Technology, Mirpur, Dhaka	Member
11.	Md. Habibur Rahman, MD, HB Engineering Ltd. Dhaka	Member
12.	Md. Abdur Razzaque, Specialist, NSDA,	Member

Validation of Competency Standard by Standard and Curriculum Validation Committee (SCVC)

The Competency Standards for National Skills Certificate in **Consumer Electronics** Standard is validated by SCVC on 09-10 January, 2022.

Respectable members of the SCVC:

1.	Md. Abdur Razzaque, Chairman, LEISC, 38 Tipu Sultan Road, Dhaka-1203, Mobile: 01819-245588, Email: smc3155@gmail.com	Chairperson
2.	Md. Nur-A-Alam Sarker, Deputy Manager (Service), Rangs Electronics Ltd. Sony Service Centre, Mirpur, Dhaka, Cell: 01715-009233, Email: nurasarker@gmail.com	Member
3.	Mihir Mustafy, Deputy Manager (Service), Rangs Industries Ltd. Rangs Bhaban, Bijoy Sarani, Dhaka, Cell: 01714-934644, Email: mustafy@rancon.com.bd	Member
4.	Motiur Rahman, Engineer Maintenance, TVS Auto Bangladesh Ltd. Cell: 01714-638630, Email: riatdnj@gmail.com	Member
5.	Sushil Rishi, Senior Instructor, SOS Vocational Training Centre, Dhaka, Cell: 01718-724397, Email: rishisushil68@gmail.com	Member
6.	Md. Anowar Hossain, Sales and senior Service Engineer, Micro Speed Electronics, Mirpur, Dhaka, Cell: 01738-237688, Email: anowar6664@gmail.com	Member
7.	Md. Shawkat Ali Miah, Senior Instructor (Electonics), BK-TTC Mirpur, Dhaka Email: shawkat.ali.mia@gmail.com , Cell: 01716-681577	Member
8.	Md. Abdur Razzaque, Specialist, NSDA, Cell: 01742734313, Email: razzaque159@gmail.com	Member

Copyright

This Competency Standard for Consumer Electronics is a document for the development of

curricula, teaching and learning materials, and assessment tools. It also serves as the document for

providing training consistent with the requirements of industry in order for individuals who graduated

through the established standard via competency-based assessment to be suitably qualified for a

relevant job.

This document is owned by the National Skills Development Authority (NSDA) of the People's

Republic of Bangladesh, developed in association with Light Engineering Industry Skills Councils

(LEISC)

Public and private institutions may use the information contained in this standard for activities

benefitting Bangladesh.

Other interested parties must obtain permission from the owner of this document for reproduction of

information in any manner, in whole or in part, of this Competency Standard, in English or other

language.

This document is available from:

National Skills Development Authority (NSDA)

423-428 Teigaon Industrial Area, Dhaka-1215

Phone: +880 2 8891091; Fax: +880 2 8891092;

E-mail: ecnsda@nsda.gov.bd

Website: www.nsda.gov.bd

38